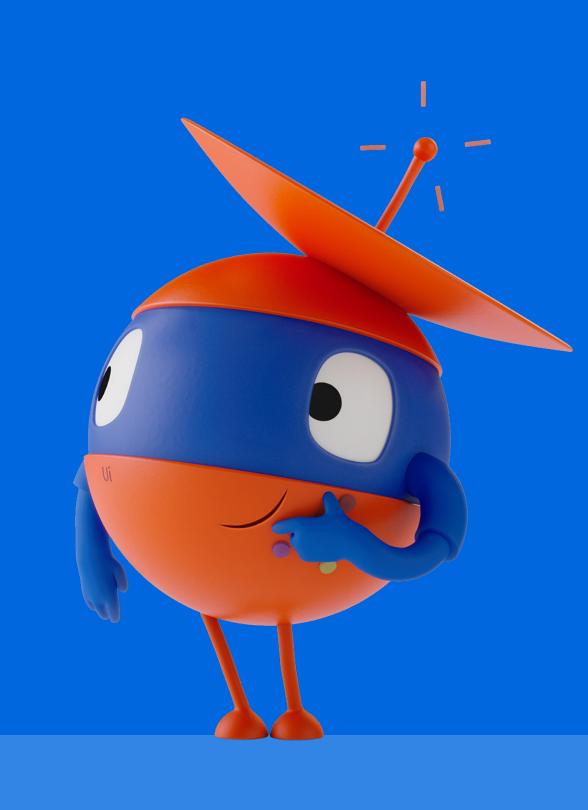


# Transforming IT through RPA and Al

While technology is constantly changing, the challenges IT leaders face remain much the same: Too many applications, not enough integration. Mandates to increase customer satisfaction and decrease cost. High turnover rates due to ongoing repetitive manual tasks.

With Robotic Process Automation (RPA) you get an end-to-end solution that has the flexibility and security necessary to empower your IT team with out-of-the-box IT automation solutions.



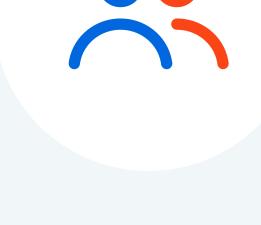
## Where your robots can help Processes:



### Cost control: VMs nightly power-off / daily power-on /

Cloud Infrastructure and Services

- on-demand availability On-demand server management and deployment
- Security orchestration
- User Management



## Employee onboarding and application access configuration

- User management: password resets or unlocking user accounts
- Employee offboarding: delete or disable user
- Server Virtualization

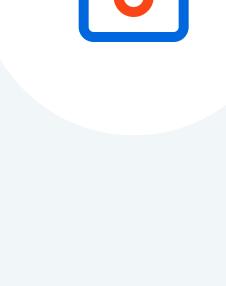


#### VMs nightly power-off / daily power-on /

on-demand availability On-demand server deployment (new / from template)

Green computing

- and management
- **Networking and Security**



#### Security alerts: get details of a security alert at subscription or resource group level

Create or update a network security group

- Manage security rules in specified network security groups

### Use case: A large European bank is utilizing RPA to

Let's look at an example...

#### automation was designed to take over the entire process—from request

0% error rate

6-month ROI

initiation to unlocking and updating the ticket application—and was implemented in less than 4 weeks. The bank has now achieved: 80% reduction in Average Handling Time

unlock locked user accounts. The



# Workflow Solutions. Banking

User Management. Automation & ITSM integration

Process Explorer V

Customer Feedback

Processes and Subprocesses

By Description? 🗸 Levels All 🗸

Sample Work

**Processes** 

Sample Work

Process Explorer V

Task Management

Customer Feedback

Processes and Subprocesses

By Description? V Levels All V

Process folder

Simple Task

General Task

WordEmbedMergeTest

close task

create new user & assign it

to the specific role(s)

change of role for the user

bulk password reset

Simple Task **Un-Attended Robot** lock / un-lock user reads the task WordEmbedMergeTest & reset password processes the request **Task Management** detach user from roles Service Desk ticket and close user Jira request, [..] Digitalize & Simplify Input identify all scenarios & define request **Active Directory Core-Banking** types templates **Satellites Azure AD** (not integrated with AAD / AD)

RPA helps IT leaders drive

"We reviewed all of the top RPA providers very carefully."

was service. Never in my forty years in IT have I found a

more community and success-driven team. UiPath has

In a big way, they share many features and faults. The

final factor that pushed UiPath far beyond the others

innovation and efficiency

### gone above and beyond in every way imaginable. After empirical review and direct personal experience, I can recommend UiPath without pause or reservation." -User review, Gartner Reviews Platform

"UiPath has a built-in workflow diagram design which makes this tool unique and it can be integrated with any OCR Products. Computer Vision activity is best. We're testing the product and it meets every requirement of our internal policies. From the start to the last end-point, the experience is intuitive; easily design a solution in Studio, publish it to the Orchestrator which acts as a controlling server and deploy it to the Robots easily with full control." -User review, G2

#### RPA can help you reduce the burden of repetitive, mundane tasks on employees and free them to focus on

more rewarding, high-value initiatives. Yet to effectively implement effective RPA technology, businesses must make sure to comply with IT requirements, especially related to controls, governance, and security. In this whitepaper, we identify a number of IT compliance "building blocks," and show you how you can achieve

RPA and IT Compliance

these best practices in your own environment using the

Download the whitepaper

UiPath Enterprise Platform.



