



# MARK WEATHERBEE

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## Summary

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Having thirty one years of experience has taught me that Information Technology should be developed in alignment with an organization's strategic goals. My commitment as a leader is to create a strong IT team focused on being a business solutions partner to all parts of the organization. With my experience as a Vice President, Senior Manager, IT leader, and Information Security Officer, I believe I can help an organization achieve its strategic goals.

With my current role I manage a team of 17 staff members supporting a 3-state network with over 70 locations and 2100 end-users. I feel it is also important to point out that I have extensive PCI and HIPAA compliance experience.

## Skills

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- ITSM deployment (Service Now and RemedyForce)
- Enterprise systems planning and deployment
- Budget creation and oversight
- Vendor management
- Information security
- Project management
- Help Desk, Infrastructure and Application Development oversight
- PCI and HIPAA compliance
- Enterprise risk management planning
- O365 planning & deployment
- Acquisition experience
- Strategic planning
- Change management process development
- Staff development
- Network design
- Public speaking
- Research/due diligence
- Team development and leadership
- Business Continuity planning
- Business Partner role development

## Experience

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Goodwill Northern New England |  
Portland, Maine

### **Vice President & Information Security Officer**

*01/2008 - Current*

- Manages an IT department of 17 (\$2.0 million annual budget) with an emphasis on solving business problems in the program and retail operations.
- Goodwill has 2100 employees in three states and over 75 locations.
- Also responsible for compliance in information security (HIPAA, PCI).
- Recent projects include a point-of-sale system selection process, development of an intake and referral system, ITSM deployment and a virtual desktop infrastructure initiative.
- Currently overseeing the automation of employee onboarding and offboarding
- Communicates regularly with executive team members to deliver pertinent details related to progress status and direction for all projects.
- Takes an active role mitigating business risks.

Goodwill Northern New England |  
Portland, Maine

### **Senior Network Engineer**

*01/1998 - 01/2008*

- Designed, implemented, and managed a multi-state, wide-area network.

Insurers Computer Services | Yarmouth,  
Maine

**Programmer / Network Administrator**

01/1990 - 01/1997

- Programmed and managed a network for a property and casualty insurance software company.

## Education and Training

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CIO Executive Council | Framingham, MA

**CIO Pathways Leadership Development Program** in Executive Coaching

2013

One-on-one executive coaching with Lawrence Bonfante, CIO, US Tennis Association

CIO Executive Council | Framingham, Massachusetts

**CIO Pathways Leadership Development Program** in Executive Coaching

2010

Information technology group mentoring program

Certified Network Engineer | Pinnacle, Stoneham Massachusetts

**Certified Network Engineer** in Network design, implementation and administration

1998

Sonicwall

**Certified SonicWALL Administration** in endpoint security

2007

## Activities and Honors

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- CIO Executive Council member, 2007-2018
- CIO.com & CIOExecutiveCouncil.com content contributor, 2013-2018
- TruChoice Federal Credit Union, Technology Steering Committee member, 2012-2016
- midTech, Event Steering Committee, 2016