



Mark Weatherbee

Chief Information Officer | VP of Technology | Chief Information Security Officer

SUMMARY

Mark is a senior technology leader with thirty years of experience and an excellent track record of digital transformation, technology strategy, and information assets protection across an enterprise. Career experience relates directly to healthcare, non-profit, and retail industries. Early career development included system administration, engineering, architecture and network security that evolved to leading technology initiatives for an organization with over two-thousand employees and 75 locations throughout New England. Strengths include effective communication with various roles throughout an organization, reporting for accountability, aligning technology to organizational strategic goals, PCI and HIPAA compliance, vendor management, cost management, risk mitigation, cyber security, and staff development. Open to virtual positions, on-premise in New Hampshire, and open to relocate throughout the United States for the right opportunity.

SKILLS

Technology Strategy
Remote Working Strategy
Virtualization
Budgeting and Reporting
Project Management
PCI and HIPAA Compliance
Change Management

Digital & Cloud Transformation
Policy Management
ITSM deployment (Service Now and RemedyForce)
Vendor Management
Help Desk Management
Microsoft Office 365 Planning & Deployment
Staff Development

Risk Management
Talent Development and Recruiting
Enterprise Systems Planning and Deployment
Information Security
Infrastructure and Application Development
Acquisitions and Mergers
Business Continuity Planning



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**Vice President &
Information Security
Officer**

Goodwill

**Portland, Maine
01/2008 – 10/2020**

EXPERIENCE

Reported to the CFO/SVP of Operations and responsible for \$2.5 million technology department consisting of seventeen staff members for 100 servers and 1200 end-point systems supporting 2100 employees across 75 locations. Reported directly to the CFO/SVP of Operations.

- Developed and supported remote working solutions due to the COVID-19 pandemic.
- Created reporting solution to help executives make fast and reliable decisions regarding business operations during COVID-19.
- Developed a security program that included incident response, gap analysis, end-point security, training IT staff and employees, active threat scanning, phishing protection, and enhanced monitoring.
- Implemented VDI (Virtual Desktop Infrastructure), saving \$750,000 over six years, reducing hardware capital expenses, power consumption, and software support overhead.
- Created a policy management portal to manage organization policies and procedures.
- Served on various committees addressing annual technology planning, security policies, risk management, business continuity, corporate compliance, and policy development.
- Consolidated telecommunications and internet providers saving approximately \$110,000 annually.
- Increased PCI audit score by 30 points from approximately 65% to 95%.
- Developed relationships with community colleges and a local university to provide an internship program for students resulting in direct hires.

Senior Network Engineer, Goodwill, Portland, Maine

01/1998 - 01/2008

Network Administrator/Programmer, Insurers Computer Services, Yarmouth, Maine

01/1990 - 01/1997

VOLUNTEER EXPERIENCE AND CERTIFICATIONS

Executive CIO Coaching with Lawrence Bonfante, CIO, US Tennis Association

CIO Executive Council

2007-2018

CIO.com & CIO Executive Council Content Contributor

2013-2018

TruChoice Federal Credit Union, Technology Steering Committee

2012-2016

CIO Pathways Leadership Development Program in Executive Coaching

2013

CIO Pathways Leadership Development Program in Executive Coaching

2010

Certified SonicWALL Firewall Administration

2007

Certified Network Engineer

1998