



# Rizwan Khan, MBA

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Chief Information Officer | Chief Technology Officer | Director of Enterprise IT

## CAREER SUMMARY

Rizwan has 25 years of IT and ten years of senior leadership of experience with Fortune 500, non-profit, healthcare, and technology organizations in the United States. Rizwan’s strategic leadership skills have helped him build relationships, achieve goals, and work effectively with all types of stakeholders throughout the globe. Further, Rizwan has an extensive technical background that allows him to validate technology solutions and work well with vendors. He has experience overseeing environments with tens of thousands of people, thousands of systems, and has built productive and loyal teams. Rizwan has an MBA and a bachelor’s degree in Computer Science and is available for work thought the greater Chicago area and North America. Willing to travel for work.

## SKILLS

Executive Leadership – CIO and CTO  
Budgeting and Forecasting  
Big Data Analytics  
IT Project Management  
Technology Change Management  
SOA and API Design  
Mobile and IoT Technologies

Enterprise IT Strategy  
Cloud Architecture  
IT Infrastructure  
Information and Network Security  
Business Process Improvement  
Software and Application Development  
Healthcare Informatics

Vendor & Contract Management  
Risk Management  
Business Continuity and Risk Planning  
Agile Methodologies  
Technology Management  
Microservices and Containerization  
Amazon (AWS) and Microsoft Azure

## EXPERIENCE

### CIO – Radiological Society of North America (RSNA), Oak Brook, IL

2015 - 2019

- Reported to the CEO and provided guidance and vision on the emerging technologies, digital trends and infrastructure advances to meet the goals for the nonprofit organization’s mission and strategy with an annual budget of USD 14 million.
- Delivered a technology strategy and roadmap that offered growth and transformation for current and future business goals in four key areas including customer engagement, products transformation, employees’ empowerment, and operations optimization. Increased engagement from customers (young physicians) by 10%.
- Built a knowledgeable, competent and trusted technology organization of 80 IT staff combining strong technical competency with practical consulting and customer service skills. Successfully recruited more than 20 new IT staff and kept the employee turnover by less than 5% through a plan that provided for succession and continuity in the most critical IT management positions.
- Created a culture of transparency, collaboration, accountability, and commitment to excellence, including a “mission first” mentality across the IT team. Increased customer satisfaction by 95%.

### Director, Enterprise Architecture/IT Strategy – Cognizant Technology Solutions, Chicago, IL

2012 - 2015

- Led a team of on-shore & off-shore architects delivering architecture services using industry best practices – current state assessments, future state planning, reference architectures, business cases (ROI), and project portfolio development. Responsibility includes customer management, talent development, delivery excellence, and partner integration.
- Helped a global retailer with enterprise integration and service orientation strategy to support a shared services model across all LOB; facilitated reduction in technical debt and standardization of distributed technologies.
- Positioned a mobile retailer to save \$1M in costs by developing a platform that integrated operations, business intelligence, customer servicing, and self-service training capabilities.
- Reduced project cycle time by 20%, accelerated innovation, eliminated siloed capabilities, and reduced technical debt by 10% by re-structured the IT operating model.

### CTO – Amagine Inc., Chicago, IL

2010 - 2012

- Responsible for leading the inception, design, and creation of a highly personalized cloud-based API-Centric healthcare technology platform for a for-profit subsidiary of the American Medical Association called Amagine Inc.
- Created an enterprise data model and optimized the information flows and processes for provider organizations (clinics, physician organizations, hospitals, and HIE’s (Health Information Exchanges)) for about 9000 subscribed physician users.
- Identified universal integration requirement patterns among vendor systems and provided a strategy for enabling reuse to save onboarding time by 20-30%.

### Enterprise Solutions Architect – Hallmark Service Corporation (HSC), Chicago, IL

2009 - 2010

### Enterprise Architect – Sun Microsystems, Palo Alto, CA

2007 - 2008

### Senior Architect – Accenture, Chicago, IL

2006 - 2007

### Senior Architect – Starwood Hotels, Boston, MA

2004 - 2006

### Architect – Autodesk, San Francisco, CA

1998 - 2004

### Software Engineer - Ford Motor, Dearborn, MI

1996 - 1998

### Software Engineer - Sterling Commerce, Dublin, OH

1995 - 1996

## EDUCATION AND CERTIFICATIONS

Executive Scholar Certificate, Organizational Leadership and Management, Northwestern University

Masters of Business Administration (MBA), University of Phoenix

Bachelors of Science in Computer Science and Engineering, Franklin University

Certifications: TOGAF, ITIL, SAFe (pending), Prosci (pending)