



Mark Bye CIO | VP of Technology | Director of IT

SUMMARY

Mark is a passionate and proven IT executive with more than 20 years of experience in the financial, banking, and logistics industries. Mark's strategic leadership and certified skills have helped organizations achieve growth objectives by using technology as a catalyst. Mark has traditional IT leadership expertise in overseeing large enterprise-wide projects including cloud migrations, virtualization, and infrastructure solutions. Mark has a bachelor's degree and is willing to travel or relocate for a great opportunity.

SKILLS

Technology Management
VMware vSphere
Microsoft Hyper-V
IT Project Management
Technology Change Management
Cisco Meraki Networks
Zerto Certified Professional (ZCP)

Enterprise IT Systems
Network Administration
Cost / Expense / Budget Reductions
Information / Network Security
Microsoft Office 365
Microsoft Azure
Microsoft Certified Systems Engineer

Vendor & Contract Management
WAN / LAN Communications
Business Continuity and Risk Planning
Microsoft SQL Server
Microsoft Active Directory
Microsoft Exchange Server
VMware Certified Professional (VCP)

Mark Bye
Chief Information Officer



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EXPERIENCE

CIO
Long Motor Corporate, KS
(April 2018 – February 2019)

- Led the infrastructure and applications groups for a dynamic and growing automotive parts supplier focused on restoration and repair parts for the traditional truck market, supporting 375+ employees.
- Reviewed and evaluated the overall state of technology and developed a plan to implement cost-effective technology to support business growth.
- Designed and implemented core datacenter virtualization upgrades, gaining an order of magnitude improvements in performance, built-in backup, and disaster recovery capabilities.
- Improved visibility and management process for internally developed ERP system, focusing on improving data quality, process automation, and productivity-enhancing changes.
- Saved 15% of telecom budget after effectively renegotiating voice services contract expenses.

Vice President, Information Technology - Interbank1, Stillwell, KS (1996 – 2018)

- Promoted in 2011 from Senior Network Engineer role to oversee all day-to-day IT operations for 60+ banking centers and mortgage centers in 14 states.
- Led an IT staff to provide the technical and project leadership to achieve optimal uptime and efficiency for the network, security, telephone systems, Internet banking, and remote applications.
- Led the design and implementation of our Infrastructure Modernization Transformation initiative to support a mobile workforce, maintain a high level of security and improve performance for enterprise and cloud services.
- Directed the research, evaluation, and implementation of systems to reduce downtime and improve business resilience, including project management and execution of Zerto DR.
- Implemented new SQL/SSRS based reporting and process automation system, providing a return of > \$1MM for the mortgage division, while vastly improving efficiency and scalability of mortgage operations processes.
- Reduced network and communications cost by \$5K+/month through the implementation of IP telephony solutions.
- Collaborated with Chief Security Officer (CSO) to review and manage IT and data security, including policy recommendations, security applications, VPN's, antivirus, encryption technology, and firewall rule-sets and router ACLs.
- Introduced VMware virtualization to the datacenter, significantly reducing server costs and improving uptime.

EDUCATION

Bachelor's Degree – Southwest Baptist University, Bolivar, MO