



IAM

Identity and Access Management (IAM)

Buyer's Guide and Reviews

July 2018

Contents

Vendor Directory	3 - 4
Top Vendors	5 - 6
Top Solutions by Ranking Factor	7
Focus on Solutions	
CyberArk Privileged Account Security	8 - 10
Oracle Identity Manager (Oracle IAM)	11 - 13
Keeper	14 - 16
SailPoint IdentityIQ	17 - 18
IBM Tivoli Access Manager	19 - 21
CA Identity Manager (CA IAM)	22 - 24
Cisco Identity Services Engine	25 - 26
Quest One Identity Manager	27 - 29
OneLogin	30 - 31
ForgeRock	32 - 34
About This Report and IT Central Station	35

Vendor Directory

AlertEnterprise	AlertEnterprise Enterprise Guardian	Hypersocket Software	Hypersocket Access Manager
Araxid	Araxid	IBM	IBM Tivoli Access Manager
Atos	Atos DirX Identity Management	IBM	IBM Tivoli Identity Manager
Authentic8	Authentic8	IBM	CrossIdeas Identity and Access Management
Beta Systems	Beta Systems Garancy IAM Suite	IBM	Lighthouse Security
BeyondTrust	BeyondTrust PowerBroker	IBM	IBM Security Identity Governance and Intelligence
Bitium	Bitium	ID Analytics	ID Analytics
CA Technologies	CA Role and Compliance Manager	ILANTUS	ILANTUS Xpress Access
CA Technologies	CA Identity Manager (CA IAM)	ILANTUS	ILANTUS Xpress Sign-On
CA Technologies	CA Identity Suite	ILANTUS	ILANTUS Xpress Password
CA Technologies	CA Identity Governance	Ilex	Ilex Sign&go
CA Technologies	CA Auditor	Ilex	Ilex Meibo
CA Technologies	CA Directory	Imanami	Imanami GroupID
Centrify	Centrify Endpoint Services	Infor	Infor Approva
Cisco	Cisco Identity Services Engine	IS Decisions	UserLock
Core Security	Core Access Assurance Suite	iSM	iSM bi-Cube
Crossmatch	Crossmatch Biometric Identity	Kaseya	Kaseya AuthAnvil
CyberArk	CyberArk Privileged Account Security	Keeper	Keeper
Deep Identity	Deep Identity Identity Audit and Compliance Manager	Lieberman Software	Lieberman RED Identity Management
e-trust	e-trust Horacius	Micro Focus	NetIQ Access Governance Suite
econet	econet cMatrix	Micro Focus	NetIQ Identity Manager
Evidian	Evidian Identity and Access Manager	ObserveIT	ObserveIT
Fischer International	Fischer International Fischer Identity Suite	Omada	Omada Identity Suite
ForgeRock	ForgeRock	OneLogin	OneLogin
Fortinet	FortiAuthenticator	OpenIAM	OpenIAM
Fortinet	Fortinet FortiToken	Oracle	Oracle Identity Manager (Oracle IAM)
Gemalto	Gemalto Protiva	Oracle	Oracle Identity and Access Management Suite
Gigya	Gigya Customer Identity Management	Oracle	Oracle Identity Governance
HelpSystems	Fox Technologies ApplicationControl	Ping Identity	Ping Identity
HID Global	HID PIV	Quest Software	Quest One Identity Manager
Hitachi	Hitachi ID Identity Manager	Quest Software	Quest ActiveRoles Server

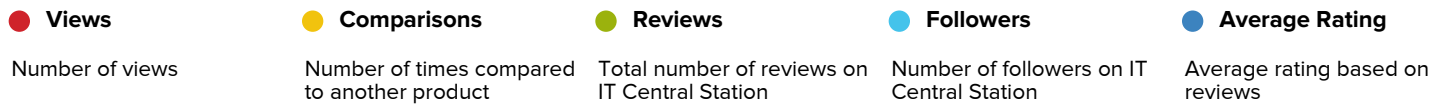
Vendor Directory

Quest Software	One Identity Safeguard	SCC	SCC Access Auditor
RM5 Software	RM5 IdM	Securonix Solutions	Securonix Security Analytics
RSA	RSA Aveksa	Symantec	Symantec VIP
RSA	RSA SecurID Access	Systancia	Systancia Avencis Hpliance
RSA	RSA Federated Identity Manager	The Dot Net Factory	The Dot Net Factory EmpowerID
RSA	RSA Identity Governance and Lifecycle	tools4ever	Tools4ever IAM
SailPoint	SailPoint IdentityIQ	tools4ever	Tools4ever Self Service Reset Password Management
SAP	SAP NetWeaver Identity Management	tools4ever	Tools4ever Enterprise Single Sign On Manager
		Verizon	Verizon Identity and Access Management
		VMware	VMware Identity Manager
		WSO2	WSO2 Identity Server

Top Identity and Access Management (IAM) Solutions

Over 285,290 professionals have used IT Central Station research. Here are the top Identity and Access Management (IAM) vendors based on product reviews, ratings, and comparisons. All reviews and ratings are from real users, validated by our triple authentication process.

Chart Key



Bar length

The total ranking of a product, represented by the bar length, is based on a weighted aggregate score. The score is calculated as follows: The product with the highest count in each area gets the highest available score. (20 points for **Reviews**; 16 points for **Views**, **Comparisons**, and **Followers**.) Every other product gets assigned points based on its total in proportion to the #1 product in that area. For example, if a product has 80% of the number of reviews compared to the product with the most reviews then the product's score for reviews would be 20% (weighting factor) * 80% = 16. For **Average Rating**, the maximum score is 32 points awarded linearly based on our rating scale of 1-10. If a product has fewer than ten reviews, the point contribution for Average Rating is reduced (one-third reduction in points for products with 5-9 reviews; two-thirds reduction for products with fewer than five reviews). Reviews that are more than 24 months old, as well as those written by resellers, are completely excluded from the ranking algorithm.

1 CyberArk Privileged Account Security



2 Oracle Identity Manager (Oracle IAM)



3 Keeper



4 SailPoint IdentityIQ



5 IBM Tivoli Access Manager



6 CA Identity Manager (CA IAM)



12,518 views **2,994** comparisons **17** reviews **749** followers **7.2** average rating

7 Cisco Identity Services Engine



17,018 views **11,614** comparisons **4** reviews **973** followers **7.3** average rating

8 Quest One Identity Manager



8,423 views **4,905** comparisons **6** reviews **710** followers **7.5** average rating

9 OneLogin



8,728 views **6,451** comparisons **3** reviews **621** followers **9.3** average rating

10 ForgeRock



10,370 views **6,179** comparisons **3** reviews **613** followers **8.3** average rating

Top Solutions by Ranking Factor

 Views

SOLUTION		VIEWS
1	CyberArk Privileged Account Security	30,725
2	Oracle Identity Manager (Oracle IAM)	26,766
3	SailPoint IdentityIQ	26,544
4	Cisco Identity Services Engine	17,018
5	CA Identity Manager (CA IAM)	12,518

 Reviews

SOLUTION		REVIEWS
1	CyberArk Privileged Account Security	33
2	Keeper	22
3	Oracle Identity Manager (Oracle IAM)	20
4	CA Identity Manager (CA IAM)	17
5	IBM Tivoli Access Manager	16

 Followers

SOLUTION		FOLLOWERS
1	CyberArk Privileged Account Security	1,587
2	Oracle Identity Manager (Oracle IAM)	1,399
3	Keeper	1,044
4	SailPoint IdentityIQ	1,036
5	Cisco Identity Services Engine	973



CyberArk Privileged Account Security

[See 56 reviews >>](#)

Overview

CyberArk is the trusted expert in privileged account security. Designed from the ground up with a focus on security, CyberArk has developed a powerful, modular technology platform that provides the industry's most comprehensive Privileged Account Security Solution.

SAMPLE CUSTOMERS

Rockwell Automation

TOP COMPARISONS

BeyondTrust PowerBroker vs. CyberArk Privileged Account Security ... Compared 14% of the time [\[See comparison\]](#)

Cisco Identity Services Engine vs. CyberArk Privileged Account Security ... Compared 8% of the time [\[See comparison\]](#)

Oracle Identity Manager (Oracle IAM) vs. CyberArk Privileged Account Security ... Compared 7% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 30%

Insurance Company ... 8%

Comms Service Provider ... 7%

Energy/Utilities Company ... 7%

COMPANY SIZE

1-200 Employees ... 18%

201-1000 Employees ... 23%

1001+ Employees ... 59%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 27%

Insurance Company ... 15%

Healthcare Company ... 12%

Retailer ... 9%

COMPANY SIZE

1-200 Employees ... 21%

201-1000 Employees ... 10%

1001+ Employees ... 69%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Top Reviews by Topic



VALUABLE FEATURES

[See more Valuable Features >>](#)

CoreAnalee
82

The basic features are, themselves, highly useful. I was just saying to some CyberArk people that I came to understand fairly early on that CyberArk is not just an IT security or cybersecurity tool. It's also an administrator tool. I had a fair number of systems where the passwords were not fully managed by CyberArk yet, and they were expiring every 30 or 45 days. I was able to get management turned on for those accounts. From an administrator perspective, I didn't have to go back into those systems and manually change those passwords anymore. Cyber... [\[Full Review\]](#)



Securitye79
0

It has an automatic password rotation. We have so many accounts, and being such a large organization, it helps take a lot of maintenance off of our plates, as well as automating a lot of those features to help increase our security. Having this automation in place, it has really been beneficial for us. We do use their AIM solution for application credentials. [\[Full Review\]](#)



Informatf452

I love the ability to customize the passwords: the forbidden characters, the length of the password, the number of capital, lowercase, and special characters. You can customize the password so that it tailor fits, for example, mainframes which can't have more than eight characters. You can say, "I want a random password that doesn't have these special characters, but it is exactly eight characters," so that it doesn't throw errors. And then, of course, the users have the ability to rotate those passwords on a daily basis with a Reconcile Account. Or... [\[Full Review\]](#)



Rahsaan
Knights

* I love the interface because it is colorful, easy to read, easy to see, and how easy it is to make policies. * I love how we can make a policy that affects everybody instantly, which is great. * I love the reporting features, so it is easy to see what we did. I love the product overall, because it is great. [\[Full Review\]](#)



IMPROVEMENTS TO MY ORGANIZATION

[See more Improvements To My Organization >>](#)

CoreAnalee
82

It has given us a common environment where all of our critical infrastructure credentials can be stored. From the pure usability and administrative perspective, I can't imagine doing what we do without it. And we're a fairly small business. We don't have 10,000 servers or 5,000 systems to manage. Still, the smaller the business, the smaller the company, the smaller the number of support people you have. So we still end up with a lot of people having to do a lot of work. I would say the security, having all the credentials in one place, having a two... [\[Full Review\]](#)



Securitye79
0

Right out of the gate, three years ago, we secured all of our Windows Servers and all of our local administrator accounts. We followed that with all of their root accounts for our Unix servers. We were able to greatly increase our posture with local accounts. Then, we went through domain admins and reduced the landscape and password age of those accounts. We have demoted a lot of domain admins and taken a lot of that away from people, giving it a shared account structure. This has worked well for us to be able to protect our most sensitive assets. W... [\[Full Review\]](#)



Informatf452

It increases the security posture across the entire enterprise because it's not only helping to secure those infrastructure accounts but it's also helping to secure our user accounts as well. It requires a lot more auditing and monitoring and checks. So if you don't have the right approvals, you can't get the credentials you need to do what you need to do. So if you don't have authorization, of course you can't get them anyway. In total, it's making the environment more secure. The security posture is a lot better. [\[Full Review\]](#)



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)



CoreAnalee
82

Things that they were speaking about, here at the Impact 2018 conference, are things that we've already been looking at. They have been on our radar, things like OPM. We're beginning to use PSMP a little bit ourselves. We already have that implemented, but we haven't been using it a lot. The number one thing might be OPM, that we're looking at, that we think might help us in our business, but we haven't implemented them yet. There are so many options that are currently available, and there are already efforts, projects within CyberArk, that they're ... [\[Full Review\]](#)



Securitye79
0

One of the things that I have been wanting is that we use the Privileged Threat Analytics (PTA) solution, and it is a complete standalone solution, but they will be integrating it into the vault and into the PVWA. So, we will have that singular place to see everything, which for us is great because it's one less thing to log into and one less thing that you feel like you have to jump over to get a piece of information. Having a centralized place to manage the solution has been something that I have always wanted, and they are starting to understand ... [\[Full Review\]](#)



Informatf452

We had an issue with the Copy feature. Of course when we do the password rotation we restrict users' ability to show a copy of their passwords for some cases, and in other cases they actually need that ability, but we would prefer them to copy to the clipboard and then paste it where it needs to go - as opposed to showing and it typing it somewhere and you have the whole password hash situation going. But apparently, in version 10, that Copy feature does not work. You actually have to click Show and then copy the password from within Show and then p... [\[Full Review\]](#)



Rahsaan
Knights

I want some of the things which are glitching out there for me to be fixed. I have heard that there is something in the works, that they will be putting a feature in the help desk where they will have a message board now. So, I could communicate with other people who are having the same problems and pull their issues, this way I don't have to bother support all the time. Also, people can vote. They can vote on the most important issues, and CyberArk will prioritize them next, really listening to the customer. That is pretty cool. One of our current ... [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)



Rob
Vandebroek

As far as pricing, personally, I'm not involved in the sales part. So, I cannot elaborate on this topic. For licensing, I can advise the same thing as mentioned elsewhere: Start small and gradually grow. [\[Full Review\]](#)



Jeffrey
Everling

Try to create a good design with a CyberArk partner before you start thinking about licensing. Then, you will have a good view on the components needed to suit your environment from the start towards a fully mature environment. [\[Full Review\]](#)



Ed366

There are a handful of options out there providing similar services. However, none of them are as far along or provide as much stability and innovation as CyberArk. Pricing and licensing are going to depend on a great many factors and can be split up from when the system is originally implemented, and upgrades and new software down the line. All that being said, the money in question was not a deterrent in picking CyberArk for our solution. [\[Full Review\]](#)



Oracle Identity Manager (Oracle IAM)

[See 18 reviews >>](#)

Overview

Oracle Identity Manager is a powerful and flexible enterprise identity management system that automatically manages users' access privileges within enterprise IT resources. Its flexible architecture easily handles the most uncompromising and rigorous IT and business requirements -- without requiring changes to existing infrastructure, policies or procedures.

For more information on Oracle Identity Manager, visit Oracle.com

SAMPLE CUSTOMERS

Kaiser, SaskTel, SuperValu

TOP COMPARISONS

SailPoint IdentityIQ vs. Oracle Identity Manager (Oracle IAM) ... Compared 26% of the time [\[See comparison\]](#)

CyberArk Privileged Account Security vs. Oracle Identity Manager (Oracle IAM) ... Compared 11% of the time [\[See comparison\]](#)

ForgeRock vs. Oracle Identity Manager (Oracle IAM) ... Compared 8% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 21%
Comms Service Provider ... 20%
Energy/Utilities Company ... 8%
Media Company ... 6%

COMPANY SIZE

1-200 Employees ... 11%
201-1000 Employees ... 20%
1001+ Employees ... 69%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Manufacturing Company ... 16%
Government ... 11%
Financial Services Firm ... 11%
Comms Service Provider ... 11%

COMPANY SIZE

1-200 Employees ... 19%
201-1000 Employees ... 12%
1001+ Employees ... 70%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Top Reviews by Topic

VALUABLE FEATURES [See more Valuable Features >>](#)



principa0b5
6

The most valuable features are the comprehensiveness; the whole identity lifecycle management; the centralized view of people requesting access to provisioning, to SLD, and to access review; basically, the whole suite. The features are there. Oracle has always had a good vision about where the product is going. [\[Full Review\]](#)



technicabf5
6

Oracle Identity Manager is not in production yet. We are evaluating the product. There is a very strong motivation to get it out there into production and there is a need for it. Sooner or later, we will be doing it. We need an application to allow role-based access. That is our next phase of implementation. We need to get there. Once our current engagements are completed, that will become our number-one priority. Right now, as I've mentioned, we are evaluating it. Apparently, it seems like it's meeting our requirements. [\[Full Review\]](#)



Chukwuma
Esoga

The most important features that have impacted our environment recently are the Single Sign-On solution, role based provisioning, and the automated provisioning of accounts to target systems. This is because we operate in a large environment with huge user turnover. Lots of applications are manually provisioning and deprovisioning, which can be quite daunting when done manually. [\[Full Review\]](#)



Solution4d5
5

It basically manages the identity and lifecycle of every user in the organization. It helps provision the required accesses through policies, approvals, and whatever would be the business requirement. That's the most beneficial feature of this tool. [\[Full Review\]](#)

IMPROVEMENTS TO MY ORGANIZATION [See more Improvements To My Organization >>](#)



enterpri3afe

Over time, it will improve the way my organization functions. We've had some challenges as far as rolling it out, but that's the goal. We have a consistent set of processes, so we need a consistent toolset to be able to disperse across our organization. [\[Full Review\]](#)



principa0b5
6

The greatest benefit is increased efficiency so we can manage the identify lifecycle faster and better and so we can govern the access from a central place and make it easier. [\[Full Review\]](#)



Chukwuma
Esoga

One of the most visible improvements would be the fast turn around for getting users access to the system on the day they start work and getting users out of the environment on the last day of work. [\[Full Review\]](#)

**ROOM FOR IMPROVEMENT**[See more Room For Improvement >>](#)

enterpri3afe

One of the things they don't have is, they don't provide support for what are called service accounts, non-human accounts, non-human IDs. That's critical. In addition to that, we have some role mining capabilities that Oracle really hasn't included or defined what they're going to do, how they're going to incorporate that. They've been converging these two products for a very long time, Oracle Identity Manager (OIM) and Oracle Identity Analytics. There's still that component that's still outlying. [\[Full Review\]](#)

principa0b5
6

I would like them to focus on profile-based provisioning and make what we call the birthright access management. We need to have an easier way for people to find out the birthright rules and based on the birthright roles, the people get access they need to get what they want done. By profile, I'm referring to job profile. Take engineering as example. To do their jobs, all engineers need access to some applications and systems. There are typically multiple engineering teams, e.g. the access needed by network engineering team can be quite different fr... [\[Full Review\]](#)

technicabf5
6

My pain point was while migrating my current user base. There is a certain point during that phase of the install where, if you get past it and make a mistake, there is no possibility of going back to a point before the mistake was done. If you cross that point, you have to start all over. That was my bad experience. I had to try it over and over to understand the point of failure. I had to do an install eight or nine times to get one right. After that, after I got my first install right, I learned that they have come up with a new mode of install c... [\[Full Review\]](#)

javadevelbe
7

It is really hard to implement Oracle Data Manager because we have a lot security that we need to manage. We have a lot of security, so it is a bit difficult to implement, but it is still a good product. In Canada, we have some difficulty in getting training about this. They ask for at least five people in a class and we only have three people in our team. It's impossible to get the training. We register in Ottawa, but sometimes the class is canceled because we do not have enough people to take the course. We are learning a lot about the cloud, and ... [\[Full Review\]](#)



Overview

Keeper Security is transforming the way businesses and individuals protect their passwords and sensitive digital assets to significantly reduce cyber theft. As the leading password manager and digital vault, Keeper helps millions of people and thousands of businesses substantially mitigate the risk of a data breach. Keeper is SOC 2 Certified and utilizes best-in-class encryption to safeguard its customers. Keeper protects industry-leading companies including Sony, Chipotle, and The University of Alabama at Birmingham. Keeper partners with global OEMs and mobile operators to preload Keeper on smartphones and tablets. Learn more at <https://keepersecurity.com>.

SAMPLE CUSTOMERS

At&t, Wells Fargo, Disney, GM, Chase, Honeywell, Samsung, Dow

TOP COMPARISONS

Dashlane vs. Keeper ... Compared 38% of the time [\[See comparison\]](#)

LastPass Enterprise vs. Keeper ... Compared 27% of the time [\[See comparison\]](#)

CyberArk Enterprise Password Vault vs. Keeper ... Compared 4% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Insurance Company ... 19%
Cloud Provider ... 14%
Engineering Company ... 8%
Marketing Services Firm ... 6%

COMPANY SIZE

1-200 Employees ... 36%
201-1000 Employees ... 31%
1001+ Employees ... 32%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Insurance Company ... 13%
Healthcare Company ... 13%
Engineering Company ... 13%
Manufacturing Company ... 13%

COMPANY SIZE

1-200 Employees ... 54%
1001+ Employees ... 46%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Continued from previous page

Top Reviews by Topic



VALUABLE FEATURES

[See more Valuable Features >>](#)


Jeff
Williamson

We can access our sign-ins and passwords on up to five devices per user. This means I can access a given site and my login and password for that site from my home and office computers as well as my phone and iPad. We can share passwords and when one of us updates a password it changes for everyone. We can verify the security level and have the system randomly assign and store passwords. There is a high level of security protection. [\[Full Review\]](#)



kickback123
@icloud.com

-Ease of use and simple graphic interface. -Strong security with AES 256 encryption, dual factor authentication, password to access keeper is encrypted and not keys are not held by Keeper, 100,000 PBKDF2 iterations. -Simple to sync between all compatible devices and backups take only a couple seconds. -Browser extensions available for Firefox, Chrome, and now IE. -Fingerprint login available on certain IOS devices. [\[Full Review\]](#)



Carm
Aderman

I love the ease with which I can have hundreds of unique, complex passwords which sync between my phone, tablet, and laptop. I have only one password to remember, which is the one to get me into Keeper. Everything else provides top-notch security for my personal and professional work. [\[Full Review\]](#)



David Janis

The automatic filling of usernames and passwords by the Keeper browser extensions has been one of my favorite features. Another feature is the generator of complex passwords by Keeper. It keeps me safe from being hacked! [\[Full Review\]](#)



IMPROVEMENTS TO MY ORGANIZATION

[See more Improvements To My Organization >>](#)


Jeff
Williamson

I personally add fields and save contact phone numbers or agency codes which I now can access wherever I am. I used to have to wait until I got to the office to get a password or some key information. It has saved me trips. We have 16 people and we are in 100% agreement regarding the value of this product. [\[Full Review\]](#)



kickback123
@icloud.com

-Ability to store and share certain user ID's & passwords with specific people or groups depending on need to know. -If a password or ID is forgotten, it's easy to lookup. -Enables IT department to force very complex passwords for certain users. -Keeper makes it simple to create complex passwords. [\[Full Review\]](#)



Carm
Aderman

Having the unique passwords has provided an additional level of cyber security for my home, business, and, personal life. It is efficient and private. This is a vast improvement over my old process of writing them down in a little notebook and repeating too many of the passwords! [\[Full Review\]](#)



Keeper

Continued from previous page



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)



Jeff
Williamson

I am very satisfied with the current features. They could possibly add a pre-designed contact feature that would work similar to a cell phone contact feature. The information that I need along with the web address and the passwords is often the phone and ext., account number, company codes, etc. There could also be a place to organize critical information like attorney, doctor, CPA, etc. I think this because I see a tremendous advantage to giving my password and sign in to a family member. An interesting advantage I saw to this product is that if I ... [\[Full Review\]](#)



kickback123
@icloud.com

-Ability to store 'files' from IOS & Android devices. You can store pics from these devices currently. Most file formats can be uploaded from PC's/Macs -Not an area for improvement per se, but to continue being on top of the latest security available and any vulnerabilities that may arise. [\[Full Review\]](#)



David Janis

I am pretty pleased with the product as is. There is not much more I would add other than perhaps a category for personal documents or photos of ID cards. I would not want to take away from the functionality of it as it exists today. [\[Full Review\]](#)



Leona Estep

If you purchase the premium, then after the subscription expires, you cannot edit your passwords any longer, even if you could before you purchased the paid subscription. [\[Full Review\]](#)



SailPoint IdentityIQ

[See 7 reviews >>](#)

Overview

Identity and access management software that includes compliance and password management, analytics, and user provisioning.

SAMPLE CUSTOMERS

Adobe, Aviva, Axa, Tokyo Electron

TOP COMPARISONS

Oracle Identity Manager (Oracle IAM) vs. SailPoint IdentityIQ ... Compared 22% of the time [\[See comparison\]](#)

ForgeRock vs. SailPoint IdentityIQ ... Compared 8% of the time [\[See comparison\]](#)

CA Identity Manager (CA IAM) vs. SailPoint IdentityIQ ... Compared 8% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 25%

Media Company ... 6%

Comms Service Provider ... 6%

Insurance Company ... 6%

COMPANY SIZE

1-200 Employees ... 10%

201-1000 Employees ... 15%

1001+ Employees ... 75%

VISITORS READING REVIEWS *

COMPANY SIZE

1-200 Employees ... 15%

201-1000 Employees ... 15%

1001+ Employees ... 69%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Continued from previous page

Top Reviews by Topic

VALUABLE FEATURES

[See more Valuable Features >>](#)



Julien Bois

The level of customization for data imports and role modeling, because it helps to integrate faster, support easier and let it reuse the organization role structure. [\[Full Review\]](#)



Omon Edeki

Automated provisioning platform, certification because it helps with automatically provisioning users based on discreet roles, access profiles, across many different applications. What used to be very complex can be simplified if implemented correctly. [\[Full Review\]](#)

IMPROVEMENTS TO MY ORGANIZATION

[See more Improvements To My Organization >>](#)



Omon Edeki

Improved visibility into who has access to what improved ability to validate and certify enterprise access to sensitive applications, useful for measurement and forecasting. [\[Full Review\]](#)

ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)



Sunit Mathew

Needs to focus on automation wherein provisioning of work can be improved and access certification should be automated without the intervention from a manager for approval. [\[Full Review\]](#)

IBM **IBM Tivoli Access Manager** [See 16 reviews >>](#)

Overview

IBM Tivoli Access Manager is a robust and secure centralized policy management solution for e-business and distributed applications. IBM Tivoli Access Manager WebSEAL is a high performance, multi-threaded Web server that applies fine-grained security policy to the Tivoli Access Manager protected Web object space. WebSEAL can provide single sign-on solutions and incorporate back-end Web application server resources into its security policy.

SAMPLE CUSTOMERS

Essex Technology Group Inc.

TOP COMPARISONS

Oracle Identity Manager (Oracle IAM) vs. IBM Tivoli Access Manager ... Compared 21% of the time [\[See comparison\]](#)

CyberArk Privileged Account Security vs. IBM Tivoli Access Manager ... Compared 14% of the time [\[See comparison\]](#)

Okta vs. IBM Tivoli Access Manager ... Compared 11% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 19%
Government ... 18%
Comms Service Provider ... 12%
Marketing Services Firm ... 8%

COMPANY SIZE

1-200 Employees ... 27%
201-1000 Employees ... 18%
1001+ Employees ... 55%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Insurance Company ... 33%
Government ... 22%
Financial Services Firm ... 22%
Energy/Utilities Company ... 11%

COMPANY SIZE

1-200 Employees ... 30%
201-1000 Employees ... 7%
1001+ Employees ... 63%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Top Reviews by Topic



VALUABLE FEATURES

[See more Valuable Features >>](#)



Lawrence
Bishop

Single Sign-On functionality is valuable because the core purpose of the product is to allow universal (or bespoke) SSO for application suites. These are heavily customizable and can fully integrate with in-house provisioning systems. [\[Full Review\]](#)



Norio Chiba

WebSEAL is a reverse proxy web server that performs authentication and authorizations. It is similar to CA SiteMinder Secure Proxy Server. The advantage of WebSEAL is that WebSEAL supports SPNEGO protocol and Kerberos authentication to support Windows desktop single sign-on. Actually, Apache HTTP server supports SPNEGO protocol, as well. However, TAM can map a user account in a domain controller to a web application's user account that has a different ID, in collaboration with IBM Tivoli Identity Manager (TIM). [\[Full Review\]](#)



Wim
Thevelin

A number of new features, such as application firewall and load balancer, were added to this solution. These features are no longer available as a software version, but only as an appliance (virtual or hard). The same appliance firmware allows you to enable more features, such as advanced access control and federation, for all of the components. [\[Full Review\]](#)



Jeff
Grossman

Tivoli Access Manager's proxy product (WebSEAL) is extremely fast. The configuration options are mysterious and old-school, but they are a rich and small enough set that you can comprehend them and get it working right. The auth and policy product has a reasonable LDAP implementation. [\[Full Review\]](#)



IMPROVEMENTS TO MY ORGANIZATION

[See more Improvements To My Organization >>](#)



Lawrence
Bishop

Allows users to use a single password across a set of multi-tenant application suites. This would have otherwise required 50-100 unique passwords per application. This allows the user to inject a centralized password (a.k.a. authentication service credential) with little ease and increased reliability. In turn, this removes the user element of the logon process, which is often the root cause of the invalid password attempts. [\[Full Review\]](#)



Norio Chiba

The combination of TAM with IDM in IBM Tivoli Identity Manager helped us to realize robust and secure authentication infrastructure in accordance with industry regulations and laws. * Providing centralized authentication authority and enforce consistent authorization policies to users. * Realizing ease of user accesses using enterprise level single sign-on. * Improving traceability of application uses. On the other hand, Tivoli Identity Manager known as TIM provides centralized ID lifecycle management as an IDM solution. By using TIM together with T... [\[Full Review\]](#)



Wim
Thevelin

It acts as a reverse proxy, a single point for authentication and authorization. Advanced access control introduces adaptive or risk-based authentication. Federation makes it possible to federate using SAML and OAuth. [\[Full Review\]](#)

IBM IBM Tivoli Access Manager

Continued from previous page



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)


Lawrence
Bishop

The profiling element is incredibly robust, but also equally as complex, it requires an off-site course to be able to understand the context or the plethora of options available. The majority of the "IMS profiles" we use are too dangerous to touch without multiple engineers having oversight of a change and an incredibly thorough change management system. For clarity, an IMS Profile is the process flow in which the SSO component uses to recognize application screens, Windows and logon fields to be able to decide when to intercept and inject credentia... [\[Full Review\]](#)



Norio Chiba

Due to a constraint of the built-in browser in a Handy phone (called NTT i-Mode), the former version of TAM could not be used in the Japan market. The issue was resolved by the decline of Japan-specific Handy phones. Cookies were not supported in i-Mode browser ver.1, which had the highest market share in Japan. Hence, sessions between that browser and WebSEAL could not maintain the session state using a cookie. The constraint had widespread implications. Some examples: re-authentication, session affinity, cookie-based failover mechanisms. Besides, ... [\[Full Review\]](#)



Wim
Thevelin

I would like to see the possibility to administer the appliances from one "master" appliance, instead of having to log in to each particular appliance. If you have for example 4 appliances, two act as reverse proxy and two as master appliances (with policy server configured in HA) ... If you want to administer these appliances, you must login into each particular appliance. It would be nice if you can administer all of them through that one 'master' appliance... avoiding to setup a direct connection as it is currently the case. [\[Full Review\]](#)



Jeff
Grossman

There is only a single step-up authentication path, but I have sometimes seen the need for several steps or a divergent path. It's getting hard to find people willing to admit that they still write in C programming language. [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)


Lawrence
Bishop

The IBM prices are, as ever, extortionate, even with a business partnership, and high levels of discounts. This is the same as with other IBM products. [\[Full Review\]](#)



Norio Chiba

The user-based licensing is relatively expensive in a large-scale enterprise. Therefore, proper understanding of the AAA solution by executive management is strongly needed to obtain the budget, in addition to discount negotiation. [\[Full Review\]](#)



Wim
Thevelin

The license model is pretty complex. Some other IBM products are included and are not dependent on the form factor of the appliance. (Dependent products are IBM Directory Server and Directory Integrator.) A combination of hard and soft appliances may be beneficial instead of solely using hard appliances. (It might be overkill to host a simple policy server.) [\[Full Review\]](#)



CA Identity Manager (CA IAM)

[See 18 reviews >>](#)

Overview

The CA Identity Suite provides comprehensive identity management and governance capabilities with a simple, intuitive user experience. This can dramatically simplify processes such as user access requests and access certifications, resulting in improved productivity and user satisfaction. The CA Identity Suite provides organizations with deep functionality, high scalability, and most importantly, and an outstanding user experience.

SAMPLE CUSTOMERS

Acciona, Core Blox, DBS

TOP COMPARISONS

SailPoint IdentityIQ vs. CA Identity Manager (CA IAM) ... Compared 35% of the time [\[See comparison\]](#)

CyberArk Privileged Account Security vs. CA Identity Manager (CA IAM) ... Compared 19% of the time [\[See comparison\]](#)

ForgeRock vs. CA Identity Manager (CA IAM) ... Compared 9% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 19%
Comms Service Provider ... 9%
Insurance Company ... 8%
Retailer ... 8%

COMPANY SIZE

1-200 Employees ... 17%
201-1000 Employees ... 15%
1001+ Employees ... 68%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 29%
Healthcare Company ... 16%
Insurance Company ... 10%
Retailer ... 6%

COMPANY SIZE

1-200 Employees ... 20%
201-1000 Employees ... 6%
1001+ Employees ... 75%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Top Reviews by Topic



VALUABLE FEATURES

[See more Valuable Features >>](#)



Pete-Williams

As a company, the most valuable feature that we have is our almost real-time feed from our HR systems into CA Identity Manager, which then feeds down to all of our directories or applications that an employee could potentially need to access. [\[Full Review\]](#)



Efrén Yanez

* The xPress technologies Through the implementation of "Identity Suite Virtual Appliance" have created a supremely quick and convenient way to install with even high availability. Multiple scenarios available on a single console. [\[Full Review\]](#)



Solution110c

Ease of use for the configuration of provisioning accounts through an account template concept for an OOTB connector. It does not require an extensive programming or development background. The screen of the admin tool creates an account on the system to CA IAM, which provides it to the OOTB connector, then you can simply configure CA IAM to do the provisioning. CA IAM can help with the automation of user provisioning at the same level as the system admin. When comparing it to other products, you can set up CA IAM in a PoC very quickly to demonstra... [\[Full Review\]](#)



Raja Krishnamurthy

We take identity management seriously and CA IDM is helping us to accomplish that goal. We have streamlined the identity management process, but we are not completely utilizing all the features of CA IDM. This product is a milestone/cornerstone for us to accomplish our identity management goals. [\[Full Review\]](#)



IMPROVEMENTS TO MY ORGANIZATION

[See more Improvements To My Organization >>](#)



Pete-Williams

The multitude of end-points that we can connect to, whether it is an out-of-the-box connector or through a JNDI or a JDBC connection. We can connect to just about every application that we so far have tried to connect to with relative ease. [\[Full Review\]](#)



Shinoy Cherayil

We had a 20 year old provisioning system which was built primarily for manual activities. Identify Manager helped us move to a more automated model with fewer manual interactions. This definitely had a lot of added value for us. [\[Full Review\]](#)



Efrén Yanez

It has increased our automation and maintenance of SLA security functions. Additional compliance of all activity relate to provisioning, self-service, and all critical transaction of security management. [\[Full Review\]](#)



CA Identity Manager (CA IAM)

Continued from previous page



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)



Pete-Williams

One of the biggest features that we are looking at is more cloud-based options. Right now, there is a connector to Office 365. While it is okay for smaller companies like us, as a 300K plus operation, it is not really quite where it needs to be yet, as well as also going for other cloud-based solutions, such as AWS. The product is not quite there yet. [\[Full Review\]](#)



Shinoy Cherayil

Keeping up with the market and support for functionality and other core endpoints like Active Directory and Exchange that right now seems to be missing. So it needs a little more work around keeping up with what the industry is going. [\[Full Review\]](#)



Efrén Yanez

* Security information * Human resource onboarding/offboarding processes * All areas in organization that required account functionality in applications of the company [\[Full Review\]](#)



PrincipalSec Arch140

I'd like to see the user interface be a little bit better as far as deploying the infrastructure, the back end, but I hear that it's coming. Most of the troubleshooting workflow is based on logs, so if the logs were consolidated we would need to just look at one particular log for all the servers to figure out what going on. For example, if you get a fail when provisioning a user, you determine where it fails, and go to the logs to see where specifically the process stopped and what tasks were not completed. [\[Full Review\]](#)



Cisco Identity Services Engine

[See 4 reviews >>](#)

Overview

Identity Services Engine is a security policy management platform that automates and enforces context-aware security access to network resources. It delivers superior user and device visibility to support enterprise mobility experiences and to control access. It shares data with integrated partner solutions to accelerate their capabilities to identify, mitigate, and remediate threats.

SAMPLE CUSTOMERS

Aegean Motorway, BC Hydro, Beachbody, Bucks County Intermediate Unit , Cisco IT, Derby City Council, Global Banking Customer, Gobierno de Castilla-La Mancha, Houston Methodist, Linz AG, London Hydro, Ministry of Foreign Affairs, Molina Healthcare, MST Systems, New South Wales Rural Fire Service, Reykjavik University, Wildau University

TOP COMPARISONS

Aruba ClearPass vs. Cisco Identity Services Engine ... Compared 45% of the time [\[See comparison\]](#)

ForeScout CounterACT vs. Cisco Identity Services Engine ... Compared 16% of the time [\[See comparison\]](#)

CyberArk Privileged Account Security vs. Cisco Identity Services Engine ... Compared 11% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 25%
Comms Service Provider ... 14%
Manufacturing Company ... 10%
Energy/Utilities Company ... 9%

COMPANY SIZE

1-200 Employees ... 26%
201-1000 Employees ... 16%
1001+ Employees ... 58%

VISITORS READING REVIEWS *

COMPANY SIZE

1-200 Employees ... 25%
201-1000 Employees ... 13%
1001+ Employees ... 63%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Cisco Identity Services Engine

Continued from previous page

Top Reviews by Topic



VALUABLE FEATURES

[See more Valuable Features >>](#)



WiFiSuperman

Cisco ISE now competes with any other product in the space because of its centralized and unified highly secure access control with ISE. ISE grew out of ACS and in the process has grown up. [\[Full Review\]](#)



IMPROVEMENTS TO MY ORGANIZATION

[See more Improvements To My Organization >>](#)



Rafael Lazaro

The benefit comes from the fact that all of our clients have Cisco products and we are looking for a tool that can integrate all the devices for a secure facility, monitoring, etc. [\[Full Review\]](#)



Lo Lawrence

* Currently planning to establish a wireless network environment. * Expected benefits. * Improves switch account management. * Physical Port Access Control. [\[Full Review\]](#)



Quest One Identity Manager

[See 6 reviews >>](#)

Overview

Quest One Identity Manager helps you simplify the access management process by leveraging an automated architecture. With Identity Manager, you can manage user identities, privileges and security across the enterprise. It puts you in control of identity management and takes the burden off your IT staff.

SAMPLE CUSTOMERS

Radboud University, AIA Associ_s, Williams Energy

TOP COMPARISONS

CyberArk Privileged Account Security vs. Quest One Identity Manager ... Compared 21% of the time [\[See comparison\]](#)

SailPoint IdentityIQ vs. Quest One Identity Manager ... Compared 13% of the time [\[See comparison\]](#)

Oracle Identity Manager (Oracle IAM) vs. Quest One Identity Manager ... Compared 10% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 21%
Healthcare Company ... 13%
Energy/Utilities Company ... 10%
Non Tech Company ... 7%

COMPANY SIZE

1-200 Employees ... 20%
201-1000 Employees ... 14%
1001+ Employees ... 66%

VISITORS READING REVIEWS *

COMPANY SIZE

1-200 Employees ... 38%
1001+ Employees ... 63%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Top Reviews by Topic

VALUABLE FEATURES [See more Valuable Features >>](#)



Sachin
Loothra

* The GUI is very impressive and clean (even cleaner and minimalistic in v7). * JobQueueInfo does an amazing job tracking all processes. * Synchronizations are easy to set up. * Reporting capabilities are fantastic once you get the hang of using Report Editor. * WebDesigner allows a lot of customizations to be added to the web project. * Schema and table names are very logical. It is very easy to find something in the database just because of the fact that the naming convention in the schema is very logical and consistent. * It's a feature-rich prod... [\[Full Review\]](#)



Nikola
Terziev

The out-of-the-box connectors (SAP, LDAP, MS Active Directory, CSVs, etc.), and the one-stop-shop portal for user requests and authorizations which can be customized to display corporate logos and color schemes. Additionally, certain "out-of-the-box" features can be configured to not be displayed or affect specific behaviors through the Project Configurator. Additional customization requiring coding is possible, but requires additional planning, coding, and testing and is out of scope for this project. In D1IM there are different ways of connecting ... [\[Full Review\]](#)



Thorsten
Butschke

Everything (location, cost center, department, business role, etc.) is a role. The Data Importer is a great tool to create an ETL. It generates code which is easy to maintain later without the tool. The Attestation function lets you easily define grant/deny workflows based on constellations in the database. [\[Full Review\]](#)

IMPROVEMENTS TO MY ORGANIZATION [See more Improvements To My Organization >>](#)



Sachin
Loothra

* Auditing becomes easier from an admin perspective. * There is more control over everything. * Processes are much better defined. * People tend to take some functional roles much more seriously. There were some roles that were very old in the organization but the legacy implementations did not grant much value to them. Q1IM's implementation of those roles really enhanced the value and the role members had clear responsibilities/tasks defined that they had to abide by. [\[Full Review\]](#)



Nikola
Terziev

With this tool, you can easily orchestrate automation user access provisioning and implement multiple layers of authorizations (4 eyes or 6 eyes principles). [\[Full Review\]](#)



Director93e
4

The product was initially brought in to replace an unsupported solution. Later on, it became a partner self-service portal, reducing service desk calls to create accounts for business partners. [\[Full Review\]](#)



Thorsten
Butschke

We were able to connect 300+ SAP clients who were requesting access to SAP roles with the software. We also established an offboarding/onboarding process for SAP clients, as well as other target systems. [\[Full Review\]](#)

Quest One Identity Manager

Continued from previous page



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)


Sachin
Loothra

* DBQueue processes can bottleneck the system at times. In v7, its apparently re-architected, and is better. There can be too many of them and they process very slowly, causing actual processes to take a lot more time to complete. * There should be a way to define fail-over job servers in process steps. Job servers can become a single point of failure. * Better support for Oracle back end databases. SQL support is good and KBs are easy to find. The same level of support should be available for Oracle if the product claims to support it. * A better... [\[Full Review\]](#)



Nikola
Terziev

* Implementation of skip logic in user access request forms - this topic cannot be explained easily because it requires a deep dive within the functionality of the Web Portal. * Lack of integration with RestAPI - the lack of out-of-the-box RestApi connectors creates some difficulties in integration running infrastructure as code, with DevOps operation (CI, CD, VCS etc.) and managing On Premise and external clouds. [\[Full Review\]](#)



Thorsten
Butschke

Some internal structures are in place because of already depreciated functions back from the time when the solution was used for software deployment and as a help desk. [\[Full Review\]](#)



reviewer368
094

There is a need to improve the use case documentation and coding templates. This product has some limitations when it comes to use case documentation. Generally, when we have any different scenario, we need to post in the blog and only then we will get answers. [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)


Thorsten
Butschke

Start with an operations team that is motivated to learn a lot in a short period of time. The longer you wait, the more expensive it will be to get the right level of expertise in this area. [\[Full Review\]](#)



OneLogin

[See 3 reviews >>](#)

Overview

OneLogin Simplifies Identity and Access Management for a More Efficient, Secure Enterprise. Empower employees, customers and partners with secure access to your cloud and company apps on any device. Transform your enterprise security and centralize control of users, apps and devices.

SAMPLE CUSTOMERS

AAA, Pandora, Yelp, Zendesk, Stanford, Hult, Pacific Life, One Medical Group, RichRelevance, CloudBees, Cleveland Institute of Art, reed.co.uk, Awana, Analyte, Vision Critical, Yammer

TOP COMPARISONS

Okta vs. OneLogin ... Compared 53% of the time [\[See comparison\]](#)

Auth0 vs. OneLogin ... Compared 11% of the time [\[See comparison\]](#)

Microsoft Azure Active Directory Premium vs. OneLogin ... Compared 6% of the time [\[See comparison\]](#)

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

1 OneLogin

Continued from previous page

Top Reviews by Topic



ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)



Matthew Irvine

They regularly implement ideas from their Ideas portal. The company is always improving. OneLogin has a customer Ideas Portal, where customers can submit product enhancements to the company. I have personally submitted 10 ideas through the portal, and the company has taken action on half of these ideas. Two of them have already been implemented into the product. One is in the current development sprint. One is planned for a future sprint, and one is marked for "Future consideration." Many companies offer these types of portals as a way of providing ... [\[Full Review\]](#)



ForgeRock

[See 3 reviews >>](#)

Overview

Open source provisioning solution for real-time user management life cycle automation.

SAMPLE CUSTOMERS

Geico, Thomson Reuters, Salesforce, McKesson, Trinet, SKY, BNP Paribas, Deloitte, Capgemini, North Western University

TOP COMPARISONS

SailPoint IdentityIQ vs. ForgeRock ... Compared 17% of the time [\[See comparison\]](#)

OpenIAM vs. ForgeRock ... Compared 17% of the time [\[See comparison\]](#)

Oracle Identity Manager (Oracle IAM) vs. ForgeRock ... Compared 15% of the time [\[See comparison\]](#)

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 19%

Comms Service Provider ... 16%

University ... 10%

Retailer ... 8%

COMPANY SIZE

1-200 Employees ... 10%

201-1000 Employees ... 13%

1001+ Employees ... 77%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Continued from previous page

Top Reviews by Topic

VALUABLE FEATURES [See more Valuable Features >>](#)



Jignesh
Tank

* Highly customizable is one of the main advantages of the ForgeRock product. I personally like the Custom Authentication Modules design. * Ability of ForgeRock support and its development team to provide patches and functionalities. * Highly improved performance and scalability. * Fully integrated with internal/in-house provisioning systems. * Rapid deployment of the products. [\[Full Review\]](#)



Bino
Yohannan

* Flexibility in the customisation. * Out-of-the-box support for almost all authentication mechanisms/products. * Hassle-free support to federation protocols (SAML can be enabled and configured in a few mouse clicks). [\[Full Review\]](#)

IMPROVEMENTS TO MY ORGANIZATION [See more Improvements To My Organization >>](#)



Jignesh
Tank

For the current client environment, we have started with ForgeRock OpenAM 13.0.0 version and asked for many patches and features for our solutions. The ForgeRock team added functionalities in the form of patches and version upgrades so quickly and it was easily adaptable to our architecture design. [\[Full Review\]](#)



Bino
Yohannan

This is not directly applicable to me, as I work in the consulting service industry. However, I have seen how it's brought about improvements at our client locations. One of our clients wanted to have a solution with complicated authentication requirements (authenticate users from multiple sources and even from non-standard sources), and they approached several product vendors. ForgeRock was the only solution they found which fit their budget and time frame. [\[Full Review\]](#)



Clusterc55ff

Automated provisioning and deprovisioning of users and customers. Also, integration into our portals for self-service. With this product, the design and implementation is done in-house. Lots of customizations are possible due to the powerful API. [\[Full Review\]](#)

ROOM FOR IMPROVEMENT [See more Room For Improvement >>](#)



Jignesh
Tank

Similar to other products, they do have some improvement scope the in the documentation part. I do feel they became more organized and better, in terms of documenting, as they are growing with the new versions, but there is also more scope. Also, compared to other major market competitors, they have a lot more to learn from them in terms of product designing. [\[Full Review\]](#)



Continued from previous page



Bino
Yohannan

It has a promising roadmap and strategy. However, the product still needs to refactor and get rid of the dirty coding from its predecessor. I hope it will improve over time. [\[Full Review\]](#)



PRICING, SETUP COST AND LICENSING

[See more Pricing, Setup Cost And Licensing >>](#)



Jignesh
Tank

ForgeRock came up with a community version and enterprise version, which is the main difference in pricing. They also came up with the Product Suite 5 version. They provide subscriptions based on the identity basis divided into internal and external identities. [\[Full Review\]](#)



Bino
Yohannan

I know it's cheap compared to other leading AM products. You can even go for the Open Source version of the product if you are building it by yourself and don't need the support and regular patches. [\[Full Review\]](#)

About this report

This report is comprised of a list of enterprise level Identity and Access Management (IAM) vendors. We have also included several real user reviews posted on ITCentralStation.com. The reviewers of these products have been validated as real users based on their LinkedIn profiles to ensure that they provide reliable opinions and not those of product vendors.

About IT Central Station

The Internet has completely changed the way we make buying decisions. We now use ratings and review sites to see what other real users think before we buy electronics, book a hotel, visit a doctor or choose a restaurant. But in the world of enterprise technology, most of the information online and in your inbox comes from vendors but what you really want is objective information from other users.

We created IT Central Station to provide technology professionals like you with a community platform to share information about enterprise software, applications, hardware and services.

We commit to offering user-contributed information that is valuable, objective and relevant. We protect your privacy by providing an environment where you can post anonymously and freely express your views. As a result, the community becomes a valuable resource, ensuring you get access to the right information and connect to the right people, whenever you need it.

IT Central Station helps tech professionals by providing:

- A list of enterprise level Identity and Access Management (IAM) vendors
- A sample of real user reviews from tech professionals
- Specific information to help you choose the best vendor for your needs

Use IT Central Station to:

- Read and post reviews of vendors and products
- Request or share information about functionality, quality, and pricing
- Contact real users with relevant product experience
- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendors

IT Central Station

244 5th Avenue, Suite R-230 • New York, NY 10001

www.ITCentralStation.com

reports@ITCentralStation.com

+1 646.328.1944