PIM

Privileged Identity Management

A Peek Into What Real Users Think

September 2017

IT Central Station
Unbiased reviews from the tech community

Contents

Vendor Directory

ARCON	ARCON Privileged Access Management		**Fortscale**	Fortscale
BalaBit	BalaBit Shell Control Box		**Hitachi**	Hitachi ID Privileged Access Manager
BeyondTrust	BeyondTrust PowerBroker		**IBM**	IBM Security Privileged Identity Manager
Bomgar Corporation	Bomgar Privileged Access		**Lieberman Software**	Lieberman Software Enterprise Random Password Manager
CA Technologies	CA Privileged Access Manager		**ManageEngine**	ManageEngine Key Manager Plus
CA Technologies	CA Privileged Access Manager Server Control		**Quest Software**	Quest One Identity Manager
Centrify	Centrify Endpoint Services		**Thycotic**	Thycotic Group Management Server
Centrify	Centrify Infrastructure Services		**Thycotic**	Thycotic Secret Server
CyberArk	CyberArk Privileged Account Security			

Top Privileged Identity Management Solutions

Over 225,161 professionals have used IT Central Station research. Here are the top Privileged Identity Management vendors based on product reviews, ratings, and comparisons. All reviews and ratings are from real users, validated by our triple authentication process.
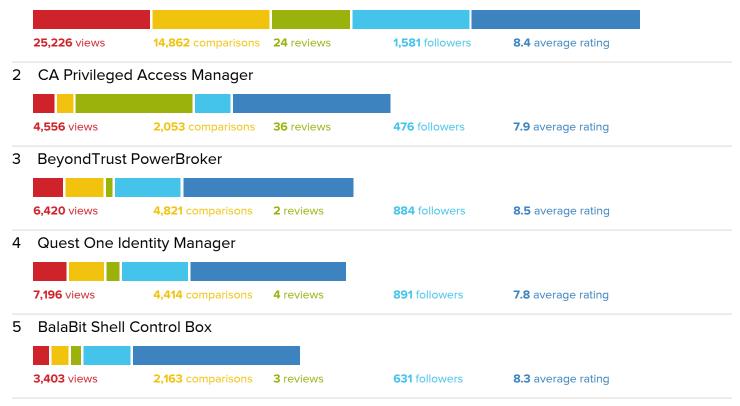
Chart Key

● **Views**

Number of views

● **Comparisons**

Number of times compared to another product

● **Reviews**

Total number of reviews on IT Central Station

● **Followers**

Number of followers on IT Central Station

● **Average Rating**

Average rating based on reviews

Bar length

The total ranking of a product (i.e. bar length) is based on a weighted aggregate ranking of that product's Views (weighting factor = 17.5%), Comparisons (17.5%), Reviews (17.5%), Followers (17.5%), and Average Rating (30%). Reviews and ratings by resellers are excluded from the rankings. For each ranking factor, the score (i.e. bar segment length) is calculated as a product of the weighting factor and its position for that ranking factor. For example, if a product has 80% of the number of reviews compared to the product with the most reviews in its category, then the product's bar length for reviews would be 17.5% (weighting factor) * 80%.

1   CyberArk Privileged Account Security

25,226 views   **14,862** comparisons   **24** reviews   **1,581** followers   **8.4** average rating

2   CA Privileged Access Manager

4,556 views   **2,053** comparisons   **36** reviews   **476** followers   **7.9** average rating

3   BeyondTrust PowerBroker

6,420 views   **4,821** comparisons   **2** reviews   **884** followers   **8.5** average rating

4   Quest One Identity Manager

7,196 views   **4,414** comparisons   **4** reviews   **891** followers   **7.8** average rating

5   BalaBit Shell Control Box

3,403 views   **2,163** comparisons   **3** reviews   **631** followers   **8.3** average rating

To read more reviews about Privileged Identity Management, please visit:
http://www.itcentralstation.com/category/privileged-identity-management

6   Thycotic Secret Server

3,593 views   **2,608** comparisons   **3** reviews   **201** followers   **9.3** average rating

7   CA Privileged Access Manager Server Control

3,265 views   **1,542** comparisons   **2** reviews   **676** followers   **8.0** average rating

8   Lieberman Software Enterprise Random Password Manager

2,610 views   **1,709** comparisons   **4** reviews   **536** followers   **8.0** average rating

9   IBM Security Privileged Identity Manager

575 views   **388** comparisons   **2** reviews   **229** followers   **7.5** average rating

10   Centrify Identity Service

3,619 views   **3,348** comparisons   **0** reviews   **702** followers

Top Solutions by Ranking Factor

● Views

SOLUTION		VIEWS
1	**CyberArk Privileged Account Security**	25,226
2	**Quest One Identity Manager**	7,196
3	**BeyondTrust PowerBroker**	6,420
4	**CA Privileged Access Manager**	4,556
5	**Centrify Identity Service**	3,619

● Reviews

SOLUTION		REVIEWS
1	**CA Privileged Access Manager**	36
2	**CyberArk Privileged Account Security**	24
3	**Quest One Identity Manager**	4
4	**Lieberman Software Enterprise Random Password Manager**	4
5	**BalaBit Shell Control Box**	3

● Followers

SOLUTION		FOLLOWERS
1	**CyberArk Privileged Account Security**	1,581
2	**Quest One Identity Manager**	891
3	**BeyondTrust PowerBroker**	884
4	**Centrify Identity Service**	702
5	**CA Privileged Access Manager Server Control**	676

CyberArk Privileged Account Security

Overview

CyberArk is the trusted expert in privileged account security. Designed from the ground up with a focus on security, CyberArk has developed a powerful, modular technology platform that provides the industry's most comprehensive Privileged Account Security Solution.

SAMPLE CUSTOMERS

Rockwell Automation

TOP COMPARISONS

BeyondTrust PowerBroker vs. CyberArk Privileged Account Security ... Compared 7% of the time
Centrify Infrastructure Services vs. CyberArk Privileged Account Security ... Compared 6% of the time
BalaBit Shell Control Box vs. CyberArk Privileged Account Security ... Compared 5% of the time

REVIEWERS *

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 27%
Insurance Company ... 9%
Comms Service Provider ... 7%
Marketing Services Firm ... 6%

TOP INDUSTRIES

Insurance Company ... 29%
Energy/Utilities Company ... 14%
Consumer Goods ... 14%
Comms Service Provider ... 14%

COMPANY SIZE

1-200 Employees ... 19%
201-1000 Employees ... 23%
1001+ ... 58%

COMPANY SIZE

1-200 Employees ... 35%
201-1000 Employees ... 15%
1001+ ... 50%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

To read more reviews about Privileged Identity Management, please visit:
http://www.itcentralstation.com/category/privileged-identity-management

CyberArk Privileged Account Security

Top Reviews by Topic

VALUABLE FEATURES

Birzu Alexandru-Adrian

The most valuable feature is the password Vault which gives the administrator control over privileged accounts. The other components that are valuable are Private Session Manager, OPM, Viewfinity, and AIM, which came as an add-on to the organisation's needs. The ability to start the project, install and add the passwords in just a few days brings a big advantage for CyberArk. [Full Review]

Akansha Mishra

It's components Enterprise Password Vault, Privilege Session Manager & Application Identity Management have been very useful for our client environment. [Full Review]

Michel Desbiens

* EPV: Enterprise Password Vault * PSM: Privileged Session Manager * AIM: Application Identity Manager * The latest version of the product is mature and there is more functionality than we need. [Full Review]

ITAdmin436

The proxy solution using PSM and PSMP is valuable. It gives leverage to reach out to servers which are NATed in separate networks and can be reached only by using a jump server. [Full Review]

IMPROVEMENTS TO MY ORGANIZATION

Birzu Alexandru-Adrian

The client can see all the users sessions through PSM, and can protect the applications on servers using AIM. Also, the Privileged Threat Assessment helps the organisation to see all the account risks, including accounts not managed by CyberArk, and accounts/machines with unusual behavior, etc. [Full Review]

Akansha Mishra

It's features like detailed audit and reporting, automated workflows, granulated privileged access controls automated password rotation & centralized and secure storage has helped us in developing a secure environment for customer along with audit and compliance coverage. [Full Review]

Michel Desbiens

* Improved security * Reduced the overhead to protect enterprise data from delays * Receives logs about all activities * Compliance with several standards [Full Review]

CyberArk Privileged Account Security

ROOM FOR IMPROVEMENT

Akansha Mishra

Performance of PIM could be better and intended for usability as well as Security. Another point would be the free trials should be in place for all components so that POC could be made easy. [Full Review]

ITAdmin436

The performance of this product needs to be improved. When the number of privileged accounts increases, i.e., exceeds 2000, then the performance of the system reduces. The login slows down drastically and also the connection to the target system slows down. This is my observation and thus, the server sizing needs to be increased. [Full Review]

Rob Vandebroek

With every version, I can see that the product wins on functionality and user experience. On the latter though, I hear from customers that on the UI level, things could be better. CyberArk continuously asks for feedback on the product (e.g., via support, yearly summits) from customers and partners, and hence, with version 10, they are addressing these remarks already. The web portal (and hence the user interface) has some legacy behavior: * Some pages are created for past-generation monitors. With current resolutions, filling the pages and resizing ... [Full Review]

ITSecuri5f69

For users to access a system via CyberArk Privileged Session Manager, a universal connector needs to be coded in a language called AutoIT and its support for web browsers is so-so. Other products like Centrify have browser plugins that can help automate the process when using their products. [Full Review]

PRICING, SETUP COST AND LICENSING

Michel Desbiens

A good architecture will help to gather the business requirements. You can then come up with the right sizing and licenses. If it is a large installation, implement in phases to become familiar with the products, and then purchase the licenses at the right time. [Full Review]

Rob Vandebroek

As far as pricing, personally, I'm not involved in the sales part. So, I cannot elaborate on this topic. For licensing, I can advise the same thing as mentioned elsewhere: Start small and gradually grow. [Full Review]

ITSecuri5f69

It can be an expensive product. I Suggest only licensing basics to begin with and as need arises, start to license extensions (AIM, etc.) during next phase of implementation. [Full Review]

To read more reviews about Privileged Identity Management, please visit:
http://www.itcentralstation.com/category/privileged-identity-management

CA Privileged Access Manager

Overview

CA Privileged Access Manager is a simple-to-deploy, automated, proven solution for privileged access management in physical, virtual and cloud environments. It enhances security by protecting sensitive administrative credentials such as root and administrator passwords, controlling privileged user access, proactively enforcing policies and monitoring and recording privileged user activity across all IT resources. It includes CA PAM Server Control (previously CA Privileged Identity Manager) for fine-grained protection of critical servers

SAMPLE CUSTOMERS

TOP COMPARISONS

CyberArk Privileged Account Security vs. CA Privileged Access Manager ... Compared 9% of the time
Quest One Identity Manager vs. CA Privileged Access Manager ... Compared 6% of the time
IBM Security Privileged Identity Manager vs. CA Privileged Access Manager ... Compared 3% of the time

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 23%
Government ... 15%
Construction Company ... 15%
Retailer ... 15%

COMPANY SIZE

1-200 Employees ... 29%
201-1000 Employees ... 10%
1001+ ... 61%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

CA Privileged Access Manager

Top Reviews by Topic

VALUABLE FEATURES

Brian Cullinan

With CA PAM, it's mainly the vaulting of credentials that we're looking for, and then after that, probably the bastion functionality where we force all of our administrators through that to get to the servers. We'll also do session recording of both RDP and the SSH sessions through it. [Full Review]

Businessc863

If I remember correctly, it was the two factor authentication, and the single most important capability was it supported PIV and CAC as one of the two factors. That was pretty huge for us. [Full Review]

Guillermo Cortez

Password Management and Session Recording. The simplicity and ease that it is to be up and running out-of-the-box is very much appreciated. The recording feature uses a proprietary format that is very light, even with high definition videos, allowing you to use very little hard drive space. This has proven very valuable when managing large amounts of sessions. [Full Review]

ProjectC0417

Gives us the ability to rotate passwords automatically in the vault, on in any interval, via a scheduled job or password view. This takes out the management of passwords from the user and CA PAM can control the password maintenance. [Full Review]

IMPROVEMENTS TO MY ORGANIZATION

Brian Cullinan

It definitely helps with security. It also helps with how we audit which credentials are being used. When somebody actually logs in to CA PAM, they have to go in through second factor authentication. Once they're logged in, whatever credentials they check out, we get to see that and our auditors get to see that. It helps out in that way. [Full Review]

Informat5b84

Once we implemented the solution, we found that support groups were sharing the Root password with some application teams to facilitate implementations and upgrades. The applications required Root due to software requirements or other issues. This process was never documented and therefore was unknown. We are now working on getting these applications under proper controls. They will either need to use PAM if Root is still required or proper access will be implemented where Root will not be required for day to day support. [Full Review]

Businessc863

Our organization does and uses cloud-based solutions. Those have to be very secure. Specifically, administrative access needs to be highly secure. When people are accessing the production environment as administrators or as non-end users, they use CA Privileged Access Manager (https://www.itcentralstation.com/products/ca-privileged-access-manager) to be able to access it. [Full Review]

CA Privileged Access Manager

ROOM FOR IMPROVEMENT

Brian Cullinan

A better discovery interface of accounts. It does do discovery of accounts for Windows servers (https://www.itcentralstation.com/products/windows-server), and you could do UNIX servers (https://www.itcentralstation.com/categories/operating-systems-for-business) as well, but it's kind of clunky how it does it. [Full Review]

Informat5b8 4

Reporting. It's difficult to locate the reports, there are limits on what reports can be run from the GUI, and the report formats are lacking. I have already spoken to product management about this specific area. [Full Review]

Businessc86 3

Trouble free installation and configuration and not even noticing that it's installed. There's too many steps involved in accessing the production network. Too many things you have to do to get on. It'd be great if you just stuck in your PIV card and Windows popped up, asked you for your password. You typed it in, then it remembered your credentials. [Full Review]

Guillermo Cortez

The support for other remote assistance tools would be excellent. Free included tools in Windows (Remote Assist) and Microsoft SCCM Configuration Manager (https://www.itcentralstation.com/products/sccm) (ConMgr Remote Control) allow companies to reduce the amount of RDP connections and expand the usage of the tools are frequently used by companies to provide technical support for remote assistance. This could increase the amount of purchased licenses, with increasing growth of (remote) managed services (MSPs), and would also allow a company to dem... [Full Review]

PRICING, SETUP COST AND LICENSING

Informat5b8 4

Appliances are relatively cheap, don't skimp. Make sure you have redundancy, high availability, and enough appliances to manage the concurrent workload. Definitely make sure you include training in your budget and purchase. There are at least three specific courses that are a must for any administrator of the product. Courses can be classroom, virtual, on site or web-based. A2A licensing will be the cost that continues to grow over time. As you begin to deploy and work with various groups, you will find more uses for the A2A component and this is li... [Full Review]

Guillermo Cortez

Can't say much. The prices are not low, but one can ask for a discount. It's not the cheapest PAM solution (https://www.itcentralstation.com/categories/privileged-identity-management). [Full Review]

TechLeadea 1e

Don't go with an agent model. Don't go with a model that has you buying a thousand different parts. Go with PAM that gives you everything, or you'll just be paying costs of implementing another tool that PAM would have just given you up front. PAM can monitor exponentially more devices than it competitors. This covers a large audit item for us. [Full Review]

BeyondTrust PowerBroker

Overview

The BeyondTrust PowerBroker Privileged Access Management Platform is an integrated solution that provides visibility and control over all privileged accounts and users. By uniting capabilities that many alternative providers offer as disjointed tools, the platform simplifies deployments, reduces costs, improves system security, and reduces privilege risks.

SAMPLE CUSTOMERS

Aera Energy LLC, Care New England, James Madison University

TOP COMPARISONS

CyberArk Privileged Account Security vs. BeyondTrust PowerBroker ... Compared 14% of the time
Centrify Endpoint Services vs. BeyondTrust PowerBroker ... Compared 5% of the time
Endpoint Privilege Manager vs. BeyondTrust PowerBroker ... Compared 4% of the time

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

BeyondTrust PowerBroker

Top Reviews by Topic

VALUABLE FEATURES

Gaurav
Demiwal

It elevates the user to perform admin tasks without the user being a part of an administrator group. PowerBroker allows elevation of required actions or application and eliminates the need of user having full administrative access. There are immense security and administrative benefits associated with removing users administrative access on the workstation. PowerBroker allows the elevation of certain actions based on different whitelisting abilities. This can range from restarting services, installing software and allowing applications that require ... [Full Review]

Vishal
Jadhav

The main areas of focus of BeyondTrust products is Privileged Access Management. Along with it, they've also bundled the PAM solutions with a Vulnerability Management solution. We all know Retina Network Security Scanner has been around for more than a decade now and anybody would agree with me that it has been a most comprehensive scanner. BeyondTrust bundles these two areas of security - PAM and VM - with an extremely rich reporting (https://www.itcentralstation.com/categories/reporting-tools) & analytics platform – BeyondInsight - which gives a... [Full Review]

IMPROVEMENTS TO MY ORGANIZATION

Tiago
Moraes

There are severals application that all users needed to have local admin configured to work. After the powerbroker implementation, all users with this privilege were removed, it improved the security and helped to change the IT vision, from Security to SAFETY.
[Full Review]

Gaurav
Demiwal

Previously, all users were in the administrator group of their machines. Since PowerBroker elevates the user, we can remove the users from the administrator group. Thus, the machines become less vulnerable to attacks [Full Review]

Vishal
Jadhav

We implemented the BeyondTrust suite of products as part of our initial evaluation and continued to use the product because we liked it very much. We distribute security solutions to our customers, so we can only sell something to our customers that we believe in. And the best way to start to believe in something is to experience it. So, from the initial evaluation environment, we moved a few assets – because it's not a very large organization - and implemented a workflow process for our IT contractors. Developers and network engineers who access ou... [Full Review]

ROOM FOR IMPROVEMENT

Vishal
Jadhav

I'm of the thought that the best products in the market have room for improvement, always, and so is the case with this product as well. I have always submitted the improvements / bugs list to the vendor and am looking forward for them to be implemented in their coming releases. These are related to the Flash / Java Web UI, which we know is very vulnerable. I would love to see the Reporting & Analytics console in HTML5 or other technologies which are not as vulnerable as Flash. That's something I don't promote for the product. However, it being an i... [Full Review]

BeyondTrust PowerBroker

PRICING, SETUP COST AND LICENSING

Vishal
Jadhav

Compared to its competitors, BeyondTrust software is way too cheap and offers many more features and functionality at the base price point. Licensing is simple and based on either number of users or number of resources, whichever is cheaper for the customer and very easy to calculate. Licenses are not hard-limited on the number of users. [Full Review]

Quest One Identity Manager

Overview

Quest One Identity Manager helps you simplify the access management process by leveraging an automated architecture. With Identity Manager, you can manage user identities, privileges and security across the enterprise. It puts you in control of identity management and takes the burden off your IT staff.

SAMPLE CUSTOMERS

Radboud University, AIA Associ_s, Williams Energy

TOP COMPARISONS

CyberArk Privileged Account Security vs. Quest One Identity Manager ... Compared 5% of the time
Oracle Identity Manager vs. Quest One Identity Manager ... Compared 4% of the time
SailPoint IdentityIQ vs. Quest One Identity Manager ... Compared 4% of the time

REVIEWERS *

TOP INDUSTRIES

Financial Services Firm ... 23%
Energy/Utilities Company ... 10%
Healthcare Company ... 10%
Non Tech Company ... 8%

COMPANY SIZE

1-200 Employees ... 16%
201-1000 Employees ... 15%
1001+ ... 68%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Quest One Identity Manager

Top Reviews by Topic

VALUABLE FEATURES

reviewer368094

Some valuable features are: * Easy to configure, as it is mostly UI based * Reporting (https://www.itcentralstation.com/categories/reporting-tools) * Dashboard [Full Review]

Nikola Terziev

The out-of-the-box connectors (SAP, LDAP, MS Active Directory, CSVs, etc.), and the one-stop-shop portal for user requests and authorizations which can be customized to display corporate logos and color schemes. Additionally, certain "out-of-the-box" features can be configured to not be displayed or affect specific behaviors through the Project Configurator. Additional customization requiring coding is possible, but requires additional planning, coding, and testing and is out of scope for this project. In D1IM there are different ways of connecting ... [Full Review]

Sachin Loothra

* The GUI is very impressive and clean (even cleaner and minimalistic in v7). * JobQueueInfo does an amazing job tracking all processes. * Synchronizations are easy to set up. * Reporting capabilities are fantastic once you get the hang of using Report Editor. * WebDesigner allows a lot of customizations to be added to the web project. * Schema and table names are very logical. It is very easy to find something in the database just because of the fact that the naming convention in the schema is very logical and consistent. * It's a feature-rich prod... [Full Review]

IMPROVEMENTS TO MY ORGANIZATION

Director93e4

The product was initially brought in to replace an unsupported solution. Later on, it became a partner self-service portal, reducing service desk calls to create accounts for business partners. [Full Review]

Nikola Terziev

With this tool, you can easily orchestrate automation user access provisioning and implement multiple layers of authorizations (4 eyes or 6 eyes principles). [Full Review]

Sachin Loothra

* Auditing becomes easier from an admin perspective. * There is more control over everything. * Processes are much better defined. * People tend to take some functional roles much more seriously. There were some roles that were very old in the organization but the legacy implementations did not grant much value to them. Q1IM's implementation of those roles really enhanced the value and the role members had clear responsibilities/tasks defined that they had to abide by. [Full Review]

 Quest One Identity Manager

ROOM FOR IMPROVEMENT

reviewer368 094

There is a need to improve the use case documentation and coding templates. This product has some limitations when it comes to use case documentation. Generally, when we have any different scenario, we need to post in the blog and only then we will get answers. [Full Review]

Nikola Terziev

* Implementation of skip logic in user access request forms - this topic cannot been explained easily because it requires a deep dive within the functionality of the Web Portal. * Lack of integration with RestAPI - the lack of out-of-the-box RestApi connectors creates some difficulties in integration running infrastructure as code, with DevOps operation (CI, CD, VCS etc.) and managing On Premise and external clouds. [Full Review]

Sachin Loothra

* DBQueue processes can bottleneck the system at times. In v7, its apparently re-architectured, and is better. There can be too many of them and they process very slowly, causing actual processes to take a lot more time to complete. * There should be a way to define fail-over job servers in process steps. Job servers can become a single point of failure. * Better support for Oracle back end databases. SQL support is good and KBs are easy to find. The same level of support should be available for Oracle if the product claims to support it. * A better... [Full Review]

BalaBit Shell Control Box

Overview

Shell Control Box is a user monitoring appliance that controls privileged access to remote IT systems, records activities in searchable, movie-like audit trails, and prevents malicious actions. SCB is a quickly deployable enterprise device, completely independent from clients and servers - integrating seamlessly into existing networks. SCB is a core component of the Contextual Security Intelligence Platform. It captures the activity data necessary for user profiling and enables full user session drill down for forensic investigations.

SAMPLE CUSTOMERS

KuppingerCole, Profelis IT Ltd, Ankara University, Leekie Enterprises

TOP COMPARISONS

CyberArk Privileged Account Security vs. BalaBit Shell Control Box ... Compared 29% of the time
ObserveIT vs. BalaBit Shell Control Box ... Compared 20% of the time
Centrify Infrastructure Services vs. BalaBit Shell Control Box ... Compared 9% of the time

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

BalaBit Shell Control Box

Top Reviews by Topic

VALUABLE FEATURES

Peter Jankovský

* Fully transparent for users. * Supports many protocols. * Full OCR indexing: You can find anything that happened in sessions, including commands, programs opened, etc. Without OCR, you would only be able to find who did which sessions, but not the content of the sessions or what admins have been doing. * Non-agent approach: A very important feature that is able to monitor access to devices which are not computers, such as switches, firewalls, or any device which uses SSH, TELNET, HTTPS. You are able to monitor access to the Internet by web browser... [Full Review]

Ivan Kutov

Flexible modes are easily integrated into the customer infrastructure. It's easy to find needed information and the indexer does a good job. Secure replays: Balabit SCB supports multiple security officers (something like senior and junior officer), who can encrypt upstream, and downstream flows, with different SSL certificates. For example, one officer can see replays, and another officer can only see replays by pressing on a key. [Full Review]

Luca Astori

Monitoring and controls privileged access to remote server/appliances for RDP/SSH/HTTP/ICA/VNC protocols Four-eye authentication and gateway authentication (https://www.itcentralstation.com/categories/web-security-gateways) with real-time audit capability Credential storage and user mapping policies Inband destination selection with DNS resolve/mapping internal resources Detailed audit search capability into proprietary video stream for all protocols supported with keylog functions [Full Review]

IMPROVEMENTS TO MY ORGANIZATION

Peter Jankovský

Our customers use it to provide full privileged-access monitoring for external users/administrators, so they are fully compliant and still have easy access to external user's activity. [Full Review]

Luca Astori

* Improved security * Detailed audits for support/maintenance activities done by admin/technician and third-party engineers * Drastically reduced unauthorized and improper use of systems and servers [Full Review]

ROOM FOR IMPROVEMENT

Peter Jankovský

VMware PCoIP protocol support: Many customers are switching from normal computers/environment to VDI infrastructure and some of them are switching to VMware Horizon that uses PCoIP protocol, which is not supported right now. Central management for more SCB boxes: If you have many boxes in a customer infrastructure (right now we have one customer of this kind in POC and they will need eight boxes) with the same configuration/purpose, you have to do everything 8x. I know this feature is on the roadmap, but nobody knows when it will be available. [Full Review]

BalaBit Shell Control Box

With release 4f4a, I am pleased with the changes. The developers have spent a lot of time optimizing the interface for the convenience of users and it's functional. Now, I think the best way to improve it will be to optimize the software, because the software begins to consume more resources (physical). [Full Review]

Ivan Kutov

Thycotic Secret Server

Overview

Thycotic Secret Server delivers a comprehensive security solution set to protect your most valuable information assets from cyber attacks and insider threats.

SAMPLE CUSTOMERS

Secure-24, University of San Diego, International Rescue Committee, San Francisco Ballet, Perkins Coie, University of San Diego, D.S.S. Limited, Turbo's Hoet, Eclipse Computing, Cathay Bank, Stellarise, J&R Consulting

TOP COMPARISONS

CyberArk Enterprise Password Vault vs. Thycotic Secret Server ... Compared 23% of the time
LastPass Enterprise vs. Thycotic Secret Server ... Compared 12% of the time
ManageEngine Password Manager Pro vs. Thycotic Secret Server ... Compared 9% of the time

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Thycotic Secret Server

Top Reviews by Topic

VALUABLE FEATURES

SeymourHarding

* Heart beats – it tells me when passwords on file are no longer working. This could be an oversight, but could also be a sign of hacker activity. * Secret Expiry – reports on passwords that haven't been changed and may be out of policy. * Remote Password Changing – along with Secret Expiry, this enables me to stay compliant with password change policies. * Network Discovery – scans networked machines for accounts, bringing machines in to password policy compliance, and uncovering unknown or backdoor accounts. It also enables the discovery of the to... [Full Review]

reviewer386394

* Ease of installation * Folders * Secret attachments * Custom templates and password policies * Custom reporting and scheduling * Discovery service * Too many great features to list here [Full Review]

IMPROVEMENTS TO MY ORGANIZATION

SeymourHarding

We previously had a very lax password policy, and passwords were stored in Excel spreadsheets. Passwords were often not documented, or the documented password was not updated if changed. We now have a much stricter, safer password policy. Secret Server has improved security, productivity and helped achieve a much higher state of compliance. [Full Review]

ROOM FOR IMPROVEMENT

SeymourHarding

Session recording could offer more control and block certain actions or commands. I have experience of other products that focus on session recording, so I'm aware of what advanced functionality can be achieved. Specifically, I'm referring to: * blacklisting and/or whitelisting certain commands * OCR capabilities Now I know these aren't currently supported, but they may be available in future releases. [Full Review]

reviewer386394

Referring to Secret Server v10, we want the ability to add subfolders to the "\Personal Folders" container. We had to rename it to "\Personal Secrets" to avoid confusion. Otherwise, you can create as many top-level folders and subfolders as you like. A minor annoyance for an otherwise awesome product. [Full Review]

PRICING, SETUP COST AND LICENSING

SeymourHarding

Pricing is very flexible. Download the free trial version. You can downgrade to the free version (it's free for life!) or pay for the exact feature set you require. [Full Review]

To read more reviews about Privileged Identity Management, please visit:
http://www.itcentralstation.com/category/privileged-identity-management

CA Privileged Access Manager Server Control

Overview

CA Access Control provides tools to protect your system in both ways against unauthorized use of computer resources: block unauthorized users from accessing the system and block authorized users from accessing items to which they should not have access. CA Access Control also provides auditing tools that let you trace users' activities to track attempted misuse of the computer system.

SAMPLE CUSTOMERS

Colruyt Group, Logicalis, TIS Inc.

TOP COMPARISONS

CyberArk Privileged Account Security vs. CA Privileged Access Manager Server Control ... Compared 7% of the time
Oracle Identity Manager vs. CA Privileged Access Manager Server Control ... Compared 3% of the time
IBM Tivoli Access Manager vs. CA Privileged Access Manager Server Control ... Compared 2% of the time

VISITORS READING REVIEWS *

COMPANY SIZE

1-200 Employees ... 11%
201-1000 Employees ... 33%
1001+ ... 56%

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

CA Privileged Access Manager Server Control

Top Reviews by Topic

VALUABLE FEATURES

MainframeS ec291

This is a small thing, but what I find pretty valuable is that default access is denied and you have to apply for and be granted access in order to gain access. This helps us make sure that access is not undeliberately granted. [Full Review]

ROOM FOR IMPROVEMENT

reviewer558 603

I would like to see some improvements, specifically in terms of some set-up items. We have spoken to CA (https://www.itcentralstation.com/search?utf8=%E2%9C%93&search=CA+&page=1) quite a bit about the ability to have 'always-on', or 'active/active' status options, so if the infrastructure goes down, we don't lose transactions. This is very important for the environment and for the users so we cannot really afford any downtime with the solution. We have had problems with deployment, and we are concerned with the possibility for outages and how they... [Full Review]

MainframeS ec291

The manuals for this product used to be good. We could find in one place answers to pretty much every question or situation we had. However, it's now in piece-meal fashion. You have to piece the information together. So the user documentation has become poor. [Full Review]

Lieberman Software Enterprise Random Password Manager

Overview

Enterprise Random Password Manager (ERPM) is a Proactive Cyber Defense Platform that protects organizations against malicious insiders, advanced persistent threats (APTs) and other sophisticated cyber attacks — on-premises, in the cloud and in hybrid environments.

SAMPLE CUSTOMERS

CME, VISA, Commerzbank, Rothschild, NMS, MHA, UAM, Tulane University, NYC, Lasko, Shell, ComEd, Petco, NetApp, Sharp, At&T, Brocade, Fox, CSC

TOP COMPARISONS

CyberArk Enterprise Password Vault vs. Lieberman Software Enterprise Random Password Manager ... Compared 5% of the time
CyberArk Privileged Account Security vs. Lieberman Software Enterprise Random Password Manager ... Compared 4% of the time
Thycotic Secret Server vs. Lieberman Software Enterprise Random Password Manager ... Compared 2% of the time

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

Lieberman Software Enterprise Random Password Manager

Top Reviews by Topic

VALUABLE FEATURES

CyberSecurity33

Randomizing local accounts on all endpoints * ERPM's greatest ability is that it can easily randomize ALL local accounts on almost any endpoint. One of biggest security risks that occur within a company is the ability of an attacker to compromise one system and then use similar local accounts to slide horizontally through an environment. Many organizations will use group policy to change the local admin account and even change the password as well. The problem with this is that every Windows system will have the same name for their local admin accou... [Full Review]

Informat4db7

Password vaulting and password recovery: The encrypted password protects the clear text passwords and the recovery checkout process provides an audit of when the password was used. [Full Review]

Aaron Anderson

It is very easy to install and enumerate all machines from an Active Directory domain and begin changing passwords on domain and local accounts. Managing service accounts is very easy as well. [Full Review]

SeniorSo44f5

The solid-state aspects of the platform. Once properly built out, the ERPM environment will run pre-configured, complex operations with little human intervention. [Full Review]

IMPROVEMENTS TO MY ORGANIZATION

Informat4db7

When our field engineers logged into a workstation, they had to use the local admin password. They maintain 12,000 workstations. We used ERPM to create a new local admin account that is managed by ERPM, created a management set and defined all the workstations into the set. This saves the techs from manually changing the passwords on all those systems and provides them with the ability to recover the password (which is different from all the others) for specific systems. [Full Review]

SeniorSo44f5

We have benefited as follows: * Automation of the rotation of privileged credentials across the enterprise * The Active Directory discovery almost always uncovers previously undiscovered accounts that are running processes in the environment * Provides visibility of all accounts and secures them: This greatly reduces the attack surface * Ability to manage passwords on multiple platforms – Windows, Linux, cloud-based and on-premise from a single pane: This is conducive to sound security practices. [Full Review]

Lieberman Software Enterprise Random Password Manager

ROOM FOR IMPROVEMENT

CyberSecurity33

One of the features that ERPM is capable of providing is giving users the ability to 'request' admin credentials on their machines for a specific purpose (provided you have removed all users from local admin on their machines). You can force them to put in descriptions or ticket numbers for logging when they want to check out an admin password but keeping the backend configured properly, so that users can ONLY see their assigned computers is rather difficult. My company is only around 600 users, so manually assigning users to specific computers is n... [Full Review]

Informat4db7

Macs: The support team wasn't too knowledgeable about how to deploy the above solution to MAC workstations. We deployed a solution where our desktop support team would use a local admin password created and managed by ERPM. There is a default local admin on each machine. We replaced it with an ERPM-created local admin account. The problem we faced was for MACs, we needed to know the current password of the default ID. While setting up management set, we had Lieberman support on the phone and our developer was correcting most of the recommendations f... [Full Review]

Aaron Anderson

Session recording generally works but intermittently stops. The permission model for individual accounts could be made better. It would also be nice to be able to group accounts together, specifically with domain accounts. Currently, the product is centered around nodes and machines. The permission model is based around what they call Management Sets. Management Sets group together computers. So if you have multiple accounts on the same computer, you are not able to easily assign different permissions. The best example of this is the Active Director... [Full Review]

SeniorSo44f5

The included session recording is not very robust. The session recording feature is supplementary to the core product. It is an implementation of Microsoft Expressions and IIS Media components, freely available from Microsoft, that plugs into the ERPM product. With this enabled, sessions that are launched through the ERPM Application Launcher can be recorded, using those free MS components and the exposed ERPM web service. It records simple, flat Windows Media Viewer format files, and is suitable for very basic recording needs. It is not a very scal... [Full Review]

PRICING, SETUP COST AND LICENSING

CyberSecurity33

Make sure you know exactly what endpoints will be utilized for the solution. The only difference in price is between Standard Endpoints (Windows workstations, Linux, Cisco, etc...) and Servers (Microsoft Server 2008, 2012, etc...). Make sure you know if you are going to use this on just servers and workstations or if you will also include network devices, printers, IDRACs/ILOs, VMware ESXi (https://www.itcentralstation.com/products/vmware-esxi) and others. [Full Review]

Informat4db7

Have a good roadmap defined so there are enough licenses to complete deployment and handle future growth. We had to pause our deployments until we purchased more licenses. [Full Review]

SeniorSo44f5

Do a full PoC in production. The AD discovery data alone usually shows people the true scope of their password issues. It will also reveal how many licenses will be needed. Workstations, which are often an afterthought, are an attractive attack surface. I would include them in the PoC as well. The licensing for workstations is pennies on the dollar compared to servers. [Full Review]

To read more reviews about Privileged Identity Management, please visit:
http://www.itcentralstation.com/category/privileged-identity-management

IBM. **IBM Security Privileged Identity Manager**

Overview

IBM Security Privileged Identity Manager helps mitigate insider threats by centrally managing and auditing the use of privileged access credentials across systems, applications, and platforms. IBM Security Privileged Identity Manager is available as a virtual appliance. The new Privileged Session Gateway function supports agent-less access to shared credentials, in addition to the existing agent-based and manual credential access, providing users greater flexibility in choosing privileged activity controls. Together, the virtual appliance platform and the Privileged Session Gateway make IBM Security Privileged Identity Manager simple to install and manage. The optional Privileged Session Recorder tool records privileged user endpoint activi... [Read More]

SAMPLE CUSTOMERS

TOP COMPARISONS

CyberArk Privileged Account Security vs. IBM Security Privileged Identity Manager ... Compared 13% of the time
CA Privileged Access Manager vs. IBM Security Privileged Identity Manager ... Compared 13% of the time
Quest One Identity Manager vs. IBM Security Privileged Identity Manager ... Compared 9% of the time

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

IBM. **IBM Security Privileged Identity Manager**

Top Reviews by Topic

VALUABLE FEATURES

Nayab Akbar

* Privileged credentials management: With this feature, we have achieved centralized password management. This is especially the case when we do not manage the users, but we still can secure passwords. * Automatic checkout via the access agent * Simple and automatic * Session recording * Accountability, security, and audit [Full Review]

AleksandarJ okic

Centralized administration and secure access of privileged, shared credentials gives our organization visibility into the usage of privileged, shared credentials and mitigates the risk of misuse. Session recording and replay provides forensic evidence of activities and increases the deterrence factor for the organization from a security perspective. Lifecycle management of shared credentials helps our organization manage large numbers of shared credentials. [Full Review]

IMPROVEMENTS TO MY ORGANIZATION

Nayab Akbar

Centralized Password Management: Our client has more than 400 geographical locations and approximately ten employees work at each location. Giving access to business application passwords for 4000 users will make it highly insecure. Now that passwords are being managed with PIM, this makes us feel happy and satisfied. [Full Review]

AleksandarJ okic

Access to privileged, shared credentials is simplified by optimizing the whole workflow and approval processes. This drastically reduces the time required compared to our legacy process. [Full Review]

ROOM FOR IMPROVEMENT

Nayab Akbar

High availability and disaster recovery could be improved. While planning for a production environment, the HA and DR setup is a mandatory requirement from most of the customers. IBM PIM can support HA and DR setup, but that requires a lot of complex steps and need in-depth technical knowledge of some tools which are beyond the scope of this actual product. Another issue is migration. If you have a hosted PIM in your local environment and you plan to migrate it to some cloud-based environment, then migration will become a painful task. [Full Review]

Centrify Endpoint Services

Overview

Centrify Identity Service improves end-user productivity and secures access to cloud, mobile and on-premises apps via single sign-on, user provisioning and multi-factor authentication. Supports internal users (employees, contractors) and external users (partners, customers). Manage apps, mobile devices and Macs via Active Directory, LDAP or cloud identity stores.

SAMPLE CUSTOMERS

Apttus

TOP COMPARISONS

BeyondTrust PowerBroker vs. Centrify Endpoint Services ... Compared 5% of the time
Quest One Identity Manager vs. Centrify Endpoint Services ... Compared 4% of the time
OneLogin vs. Centrify Endpoint Services ... Compared 3% of the time

* Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

About this report

This report is comprised of a list of enterprise level Privileged Identity Management vendors. We have also included several real user reviews posted on ITCentralStation.com. The reviewers of these products have been validated as real users based on their LinkedIn profiles to ensure that they provide reliable opinions and not those of product vendors.

About IT Central Station

The Internet has completely changed the way we make buying decisions. We now use ratings and review sites to see what other real users think before we buy electronics, book a hotel, visit a doctor or choose a restaurant. But in the world of enterprise technology, most of the information online and in your inbox comes from vendors but what you really want is objective information from other users.

We created IT Central Station to provide technology professionals like you with a community platform to share information about enterprise software, applications, hardware and services.

We commit to offering user-contributed information that is valuable, objective and relevant. We protect your privacy by providing an environment where you can post anonymously and freely express your views. As a result, the community becomes a valuable resource, ensuring you get access to the right information and connect to the right people, whenever you need it.

IT Central Station helps tech professionals by providing:

- A list of enterprise level Privileged Identity Management vendors
- A sample of real user reviews from tech professionals
- Specific information to help you choose the best vendor for your needs

Use IT Central Station to:

- Read and post reviews of vendors and products
- Request or share information about functionality, quality, and pricing
- Contact real users with relevant product experience
- Get immediate answers to questions
- Validate vendor claims
- Exchange tips for getting the best deals with vendors

IT Central Station

244 5th Avenue, Suite R-230 • New York, NY 10001
www.ITCentralStation.com
reports@ITCentralStation.com
+1 646.328.1944

To read more reviews about Privileged Identity Management, please visit:
http://www.itcentralstation.com/category/privileged-identity-management