

Enterprise Password Managers

A Peek Into What Real Users Think

May 2017



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Vendor Directory

BeyondTrust	BeyondTrust PowerBroker Password Safe
Bomgar Corporation	Bomgar Vault
CyberArk	CyberArk Enterprise Password Vault
Dashlane	Dashlane
Hitachi	Hitachi ID Password Manager
Imprivata	Imprivata OneSIgn Authentication Management
Keeper	Keeper
Lieberman Software	Lieberman Software Enterprise Random Password Manager

LogMeIn	LastPass Enterprise
ManageEngine	ManageEngine Password Manager Pro
ManageEngine	ManageEngine ADSelfService Plus
Siber Systems	RoboForm Enterprise
Thycotic	Thycotic Secret Server
Thycotic	Thycotic Password Reset Server
Zoho	Zoho Vault

Top Enterprise Password Managers Solutions

Over 127,030 professionals have used IT Central Station research on enterprise tech. Here are the top Enterprise Password Managers vendors based on product reviews, ratings, and comparisons. All reviews and ratings are from real users, validated by our triple authentication process.

Chart Key

Views	Comparisons	Reviews	Followers	Average Rating
Number of views	Number of times compared to another product	Total number of reviews on IT Central Station	Number of followers on IT Central Station	Average rating based on reviews

Bar length

The total ranking of a product (i.e. bar length) is based on a weighted aggregate ranking of that product's Views (weighting factor = 17.5%), Comparisons (17.5%), Reviews (17.5%), Followers (17.5%), and Average Rating (30%). Reviews and ratings by resellers are excluded from the rankings. For each ranking factor, the score (i.e. bar segment length) is calculated as a product of the weighting factor and its position for that ranking factor. For example, if a product has 80% of the number of reviews compared to the product with the most reviews in its category, then the product's bar length for reviews would be 17.5% (weighting factor) * 80%.





6 ManageEngine Password Manager Pro



7 Imprivata OneSIgn Authentication Management



8 Hitachi ID Password Manager



9 Dashlane



10 BeyondTrust PowerBroker Password Safe



Top 5 Solutions by Ranking Factor

Views

SOLUTION		VIEWS
1	Keeper	4,504
2	CyberArk Enterprise Password Vault	3,711
3	Thycotic Secret Server	2,757
4	ManageEngine Password Manager Pro	2,636
5	LastPass Enterprise	2,545

Reviews

SOLUTION		REVIEWS
1	Keeper	8
2	Lieberman Software Enterprise Random Password Manager	4
3	CyberArk Enterprise Password Vault	4
4	Thycotic Secret Server	3
5	LastPass Enterprise	1

Followers

SOLUTION		FOLLOWERS
1	Keeper	1,217
2	Lieberman Software Enterprise Random Password Manager	490
3	ManageEngine Password Manager Pro	437
4	LastPass Enterprise	370
5	Imprivata OneSIgn Authentication Management	355

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^{© keeper} Keeper

Overview

Keeper Security is transforming the way businesses and individuals protect their passwords and sensitive digital assets to significantly reduce cyber theft. As the leading password manager and digital vault, Keeper helps millions of people and thousands of businesses substantially mitigate the risk of a data breach. Keeper is SOC 2 Certified and utilizes best-in-class encryption to safeguard its customers. Keeper protects industry-leading companies including Sony, Chipotle, and The University of Alabama at Birmingham. Keeper partners with global OEMs and mobile operators to preload Keeper on smartphones and tablets. Learn more at https://keepersecurity.com.

SAMPLE CUSTOMERS

At&t, Wells Fargo, Disney, GM, Chase, Honeywell, Samsung, Dow

TOP COMPARISONS

LastPass Enterprise vs. Keeper ... Compared 4% of the time Dashlane vs. Keeper ... Compared 4% of the time Okta vs. Keeper ... Compared 2% of the time

REVIEWERS *

TOP INDUSTRIES

Insurance Company ... 20% Cloud Provider ... 15% Security Firm ... 9% Engineering Company ... 9%

COMPANY SIZE

1-200 Employees ... 34% 201-1000 Employees ... 34% 1001+ ... 33%

VISITORS READING REVIEWS*

TOP INDUSTRIES

Insurance Company ... 20% Healthcare Company ... 20% Engineering Company ... 20% Manufacturing Company ... 10%

^{*} Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

^{© keeper} Keeper

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Top Reviews by Topic



VALUABLE FEATURES



Carm Aderman

I love the ease of remembering only one master password and letting Keeper create unique, complex passwords for each of the hundreds of websites I connect with. I am able to customize particular labels as needed and Keeper tracks those. For \$30/year and the security it gives my web life, it's one of the best values of anything I buy in a year. [Full Review]



Dr Philip J M Leech

There are many, it creates really secure passwords and I only have to remember one. Also, it has a very good plug in for my browser (Chrome) and also syncs to my phone (Android) so it is very efficient. [Full Review]



BradJones

For us the two most important features are two-factor authentication and the ability to securely share document passwords (like Excel or Word) amongst specific team members. In the past, we had people writing these passwords down and storing them in an insecure manner. [Full Review]



Jeff Williamson

We can access our sign-ins and passwords on up to five devices per user. This means I can access a given site and my login and password for that site from my home and office computers as well as my phone and iPad. We can share passwords and when one of us updates a password it changes for everyone. We can verify the security level and have the system randomly assign and store passwords. There is a high level of security protection. [Full Review]



IMPROVEMENTS TO MY ORGANIZATION



I have been able to set up different websites in particular folders of my creation. I find them easily and can change passwords easily when I want to. Keeper helps me be efficient and maintain high-quality web hygiene. [Full Review]





We needed a way to stay organized and secure with passwords and logins. Keeper (https://www.itcentralstation.com/products/keeper) did that 100% for me. [Full Review]

Derrick Brown, R.T.(R)(Ct)



BradJones

Keeper makes it much easier for our employees to keep separate strong passwords for every application and website login. Easy usually equates to compliance. As an example, I have 148 unique strong passwords to applications and websites. There's absolutely no way I would be able to do that without Keeper. [Full Review]



Keeper

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ROOM FOR IMPROVEMENT



Dr Philip J M Leech

I don't really think the Vault is much use to me. It is included in my package that I pay for - but I never use it. I find services like Dropbox (https://www.itcentralstation.com/products/dropbox) much more useful as it has the automatic sync. I think Keeper is most useful for its primary function - password management (https://www.itcentralstation.com/categories/enterprise-password-managers) - which it does excellently and this shouldn't take away from that. [Full Review]



BradJones

At this point they have completed my list of enhancement requests and I don't have any requests for future versions. Password Policy Compliance is the single biggest area of improvement since we introduced Keeper Enterprise to our employees. The biggest request we had was regarding the ability to see each user and how many of their passwords complied with Strong, Medium, and Weak standards. They also added some additional info that I find very useful. Here's what it looks like: [Full Review]



Jeff Williamson

I am very satisfied with the current features. They could possibly add a pre-designed contact feature that would work similar to a cell phone contact feature. The information that I need along with the web address and the passwords is often the phone and ext., account number, company codes, etc. There could also be a place to organize critical information like attorney, doctor, CPA, etc. I think this because I see a tremendous advantage to giving my password and sign in to a family member. An interesting advantage I saw to this product is that if I ... [Full Review]



CyberArk Enterprise Password Vault

Overview

SAMPLE CUSTOMERS

AstraZeneca, Time, DBS, Novartis, Motorola, BT, pwc, Braun, Deloitte, Williams, Revlon, Belgacom, Barclays

TOP COMPARISONS

Thycotic Secret Server vs. CyberArk Enterprise Password Vault ... Compared 29% of the time ManageEngine Password Manager Pro vs. CyberArk Enterprise Password Vault ... Compared 16% of the time Lieberman Software Enterprise Random Password Manager vs. CyberArk Enterprise Password Vault ... Compared 15% of the time

 $^{^{}st}$ Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



CyberArk Enterprise Password Vault

Continued from previous page

Top Reviews by Topic



VALUABLE FEATURES



AdvancedSp ec531

The secured vault storage (https://www.itcentralstation.com/categories/enterprise-password-managers) offers great capabilities for structuring and accessing data. Central Password Manager is useful for agentless automated password management on endpoints. Privileged Session Manager is good for provisioning, securing, and recording sessions to the endpoints. [Full Review]



Khana

The features that I value most are the PSM connect option, where an authorized user doesn't even require a password to open a session to perform their role. Another feature that I think is really valuable is being able to monitor a user's activity; there is always a log recording activities performed by the privileged accounts in CyberArk (https://www.itcentralstation.com/products/cyberarkenterprise-password-vault). [Full Review]



ChrisMorris

Auditing and control are the most valuable. You can control password management (

https://www.itcentralstation.com/categories/enterprise-password-managers) almost to the max, giving you, your users and your auditors great flexibility without compromising security. The auditing and control is more valuable to the enterprise than to myself. Apparently one of the overseas offices was able to track and identify misuse of a privileged account. In addition, it is heavily used during the periodic user/account recertification process. [Full Review]



SrConsultant 925

EPV (Enterprise Password Vault) is the most valuable feature of the product to me. It is the core of the product, where it stores the passwords it needs to protect. It protects privileged IDs within a secure digital vault. [Full Review]



IMPROVEMENTS TO MY ORGANIZATION



AdvancedSp

CyberArk (https://www.itcentralstation.com/products/cyberark-enterprise-password-vault) provided an audit trail for all account operations, including session recordings for all activities performed with high privilege accounts. It also gave us the ability to define various access controls per group, enabling us to differentiate between internal and external IT staff accessing the accounts. [Full Review]



Khana

This tool has definitely helped us manage all the privilege accounts, which mostly have access to the organization's crown-jewel data. Additionally, having a monitoring system (https://www.itcentralstation.com/categories/enterprise-password-managers) puts extra visibility on these account's activities, so any irregular activity is highlighted and quickly escalated. [Full Review]



ChrisMorris

Recertification of accounts and users, whereas previously 100s of accounts reside on devices, targets, applications, etc., now, due to using the vault and recertification, owners are in total control of their accounts and usage. Dual control forces owners to approve access to their safes and usage of passwords. The number of audit points regarding rogue accounts is falling dramatically. [Full **Review**]



CyberArk Enterprise Password Vault

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ROOM FOR IMPROVEMENT



AdvancedSp ec531

The product documentation could be a little more precise in certain aspects with clearer explanations for functionality limitations. New functionalities or discovered bugs take a little longer to patch. We would greatly appreciate quicker development of security patches and bug corrections. [Full Review]



Ashish Khanal

I think there can be improvement in providing information on how to develop connectors for various applications' APIs. Additionally, I think the user experience needs to improve. It's not very intuitive at the moment. An account could be more descriptive, and could have more attributes based on its functionality. [Full Review]



ChrisMorris

Small things such as resizing pop-ups but mainly the reporting possibilities: These are quite poor in my honest opinion. If you really want custom reports you actually need to export data to an Access database and create your own queries and reports. The default reports are just that. The reporting functionality is currently limited to default reports, listings and overviews. For more detailed and in-depth reports, you need to export the data to an external app such as Access or MS SQL. For example, if you need a report listing all safes, owners, me... [Full Review]



SrConsultant 925

User friendliness and reporting: While the PVWA (Password Vault Web Access) provides a web console for the end user and administrator to access the solution, there is room for improvement. (E.g.: show tips when the mouse hovers over.) Reporting (https://www.itcentralstation.com/categories/reporting-tools)provides very detailed information; however, it requires customization before it is presentable. [Full Review]



SCALABILITY ISSUES



ChrisMorris

I have not encountered any scalability issues; we have actually scaled down since the new releases. Where previously we had CPMs & PVWAs throughout the world, we now have load-balanced CPMs and PVWAs in just two locations. [Full Review]



SrConsultant 925

I would say there are scalability issues. After the solution is deployed, resizing it is difficult. Therefore, proper sizing at the planning stage is important. [Full Review]



Overview

Thycotic Secret Server delivers a comprehensive security solution set to protect your most valuable information assets from cyber attacks and insider threats.

SAMPLE CUSTOMERS

Secure-24, University of San Diego, International Rescue Committee, San Francisco Ballet, Perkins Coie, University of San Diego, D.S.S. Limited, Turbo's Hoet, Eclipse Computing, Cathay Bank, Stellarise, J&R Consulting

TOP COMPARISONS

CyberArk Enterprise Password Vault vs. Thycotic Secret Server ... Compared 28% of the time LastPass Enterprise vs. Thycotic Secret Server ... Compared 14% of the time ManageEngine Password Manager Pro vs. Thycotic Secret Server ... Compared 10% of the time

^{*} Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Thycotic Secret Server

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Top Reviews by Topic



VALUABLE FEATURES



SeymourHar ding

* Heart beats – it tells me when passwords on file are no longer working. This could be an oversight, but could also be a sign of hacker activity. * Secret Expiry – reports on passwords that haven't been changed and may be out of policy. * Remote Password Changing – along with Secret Expiry, this enables me to stay compliant with password change policies. * Network Discovery – scans networked machines for accounts, bringing machines in to password policy compliance, and uncovering unknown or backdoor accounts. It also enables the discovery of the to... [Full Review]



reviewer386

* Ease of installation * Folders * Secret attachments * Custom templates and password policies * Custom reporting and scheduling * Discovery service * Too many great features to list here [Full Review]



IMPROVEMENTS TO MY ORGANIZATION



SeymourHar ding

We previously had a very lax password policy, and passwords were stored in Excel spreadsheets. Passwords were often not documented, or the documented password was not updated if changed. We now have a much stricter, safer password policy. Secret Server has improved security, productivity and helped achieve a much higher state of compliance. [Full Review]



ROOM FOR IMPROVEMENT



reviewer386 394

Referring to Secret Server v10, we want the ability to add subfolders to the "\Personal Folders" container. We had to rename it to "\Personal Secrets" to avoid confusion. Otherwise, you can create as many top-level folders and subfolders as you like. A minor annoyance for an otherwise awesome product. [Full Review]



SCALABILITY ISSUES



reviewer386 394

We have not encountered any scalability issues. Performance issues with a few hundred users and thousands of secrets has been negligible; running on hardware. [Full Review]



Lieberman Software Enterprise Random Password Manager

Overview

Enterprise Random Password Manager (ERPM) is a Proactive Cyber Defense Platform that protects organizations against malicious insiders, advanced persistent threats (APTs) and other sophisticated cyber attacks - on-premises, in the cloud and in hybrid environments.

SAMPLE CUSTOMERS

CME, VISA, Commerzbank, Rothschild, NMS, MHA, UAM, Tulane University, NYC, Lasko, Shell, ComEd, Petco, NetApp, Sharp, At&T, Brocade, Fox, CSC

TOP COMPARISONS

CyberArk Enterprise Password Vault vs. Lieberman Software Enterprise Random Password Manager ... Compared 7% of the time CyberArk Privileged Account Security vs. Lieberman Software Enterprise Random Password Manager ... Compared 4% of the time Thycotic Secret Server vs. Lieberman Software Enterprise Random Password Manager ... Compared 3% of the time

^{*} Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Lieberman Software Enterprise Random Password Manager

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Top Reviews by Topic



VALUABLE FEATURES



CyberSecuri ty33

Randomizing local accounts on all endpoints * ERPM's greatest ability is that it can easily randomize ALL local accounts on almost any endpoint. One of biggest security risks that occur within a company is the ability of an attacker to compromise one system and then use similar local accounts to slide horizontally through an environment. Many organizations will use group policy to change the local admin account and even change the password as well. The problem with this is that every Windows system will have the same name for their local admin accou... [Full Review]



Informat4db

Password vaulting and password recovery: The encrypted password protects the clear text passwords and the recovery checkout process provides an audit of when the password was used. [Full Review]



Aaron Anderson

It is very easy to install and enumerate all machines from an Active Directory domain and begin changing passwords on domain and local accounts. Managing service accounts is very easy as well. [Full Review]



SeniorSo44f 5

The solid-state aspects of the platform. Once properly built out, the ERPM environment will run pre-configured, complex operations with little human intervention. [Full Review]



IMPROVEMENTS TO MY ORGANIZATION



Informat4db

When our field engineers logged into a workstation, they had to use the local admin password. They maintain 12,000 workstations. We used ERPM to create a new local admin account that is managed by ERPM, created a management set and defined all the workstations into the set. This saves the techs from manually changing the passwords on all those systems and provides them with the ability to recover the password (which is different from all the others) for specific systems. [Full Review]



SeniorSo44f 5

We have benefited as follows: * Automation of the rotation of privileged credentials across the enterprise * The Active Directory discovery almost always uncovers previously undiscovered accounts that are running processes in the environment * Provides visibility of all accounts and secures them: This greatly reduces the attack surface * Ability to manage passwords on multiple platforms – Windows, Linux, cloud-based and on-premise from a single pane: This is conducive to sound security practices. [Full Review]



Lieberman Software Enterprise Random Password Manager

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ROOM FOR IMPROVEMENT



CyberSecuri ty33

One of the features that ERPM is capable of providing is giving users the ability to 'request' admin credentials on their machines for a specific purpose (provided you have removed all users from local admin on their machines). You can force them to put in descriptions or ticket numbers for logging when they want to check out an admin password but keeping the backend configured properly, so that users can ONLY see their assigned computers is rather difficult. My company is only around 600 users, so manually assigning users to specific computers is n... [Full Review]



Aaron Anderson

Session recording generally works but intermittently stops. The permission model for individual accounts could be made better. It would also be nice to be able to group accounts together, specifically with domain accounts. Currently, the product is centered around nodes and machines. [Full Review]



SeniorSo44f

The included session recording is not very robust. The session recording feature is supplementary to the core product. It is an implementation of Microsoft Expressions and IIS Media components, freely available from Microsoft, that plugs into the ERPM product. With this enabled, sessions that are launched through the ERPM Application Launcher can be recorded, using those free MS components and the exposed ERPM web service. It records simple, flat Windows Media Viewer format files, and is suitable for very basic recording needs. It is not a very scal... [Full Review]



SCALABILITY ISSUES



CyberSecuri ty33

We encounter little scalability issues. The biggest issue was setting up the Zone Processors so that I could minimize latency in our remote locations and also use the ERPM solution to randomize endpoints in other domains. The process for setting up Zone Processors is simpler than it used to be, but you must have everything mapped out and know where you need every item before you start deploying ERPM to every endpoint. [Full Review]



Informat4db 7

We want to manage DBA privileged IDs that access Oracle DBs. We have 100 DBs and 30 DBAs and there is no automated way to grant the access. Plus, we have over 1000 DBs coming into our environment. We won't be able to use ERPM. [Full Review]



SeniorSo44f 5

We did not encounter any scalability issues. Through zone processors and proper hardware scaling, I never saw any limits to the capacity of the product. It is built to be scalable to a virtually infinite capacity. One customer tests this almost daily and is able to support large environments with ERPM. [Full Review]



Overview

SAMPLE CUSTOMERS

Hootsuite, Truenorthlogic, Zirtual, CashStar, GoodData, Mainstream Technologies

TOP COMPARISONS

Thycotic Secret Server vs. LastPass Enterprise ... Compared 11% of the time Okta vs. LastPass Enterprise ... Compared 9% of the time Keeper vs. LastPass Enterprise ... Compared 7% of the time

 $^{^{}st}$ Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



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Top Reviews by Topic



ROOM FOR IMPROVEMENT



SystemAdcf d8 There is no inheritance, management, and the plugin is poor. It consumes tons of client resources especially as an administrator. I have more items, but the list will be too long. [Full Review]



ManageEngine Password Manager Pro

Overview

Password Manager Pro is a secure vault for storing and managing shared sensitive information such as passwords, documents and digital identities of enterprises.

SAMPLE CUSTOMERS

Australian Catholic University

TOP COMPARISONS

CyberArk Enterprise Password Vault vs. ManageEngine Password Manager Pro ... Compared 10% of the time CA SSO vs. ManageEngine Password Manager Pro ... Compared 7% of the time Thycotic Secret Server vs. ManageEngine Password Manager Pro ... Compared 7% of the time

 $^{^{*}}$ Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Imprivata OneSIgn Authentication Management

Overview

SAMPLE CUSTOMERS

AZ Groeninge, Cambridge University Hospitals NHS Foundation Trust, East Kent Hospitals University NHS Foundation Trust, Liverpool Women s NHS Foundation Trust, Mahaska Health Partnership, Phoebe Putney Memorial Hospital, Boulder Community Hospital, City of Marietta, Spencer Hospital, Southwest Washington Medical Center, South Shore Hospital

TOP COMPARISONS

Okta vs. Imprivata OneSIgn Authentication Management ... Compared 9% of the time Evidian Enterprise SSO vs. Imprivata OneSIgn Authentication Management ... Compared 6% of the time Atlassian Crowd vs. Imprivata OneSIgn Authentication Management ... Compared 5% of the time

^{*} Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Overview

SAMPLE CUSTOMERS

Eastern Illinois University, The Depository Trust & Depository Clearing Corporation (DTCC)

TOP COMPARISONS

ManageEngine Password Manager Pro vs. Hitachi ID Password Manager ... Compared 6% of the time Atlassian Crowd vs. Hitachi ID Password Manager ... Compared 5% of the time Okta vs. Hitachi ID Password Manager ... Compared 5% of the time

 $^{^{}st}$ Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



Overview

SAMPLE CUSTOMERS

Autologin Pro, Super Shopper, Kantox

TOP COMPARISONS

Keeper vs. Dashlane ... Compared 17% of the time LastPass Enterprise vs. Dashlane ... Compared 16% of the time RoboForm Enterprise vs. Dashlane ... Compared 11% of the time

 $^{^{*}}$ Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.



BeyondTrust PowerBroker Password Safe

Overview

PowerBroker Password Safe is an automated password and privileged session management solution offering secure access control, auditing, alerting and recording for any privileged account – from local or domain shared administrator, to a user's personal admin account (in the case of dual accounts), to service, operating system, network device, database (A2DB) and application (A2A) accounts – even to SSH keys, cloud, and social media accounts. Password Safe offers multiple deployment options and broad and adaptive device support.

Secure and automate the process for discovering, managing and cycling privileged account passwords and SSH keysControl how people, services, applications and scripts access credentialsAuto-logon users o...

SAMPLE CUSTOMERS

Aera Energy LLC, Care New England, James Madison University

TOP COMPARISONS

CyberArk Enterprise Password Vault vs. BeyondTrust PowerBroker Password Safe ... Compared 15% of the time Thycotic Secret Server vs. BeyondTrust PowerBroker Password Safe ... Compared 15% of the time Thycotic Password Reset Server vs. BeyondTrust PowerBroker Password Safe ... Compared 9% of the time

^{*} Data is based on the aggregate profiles of IT Central Station Users reviewing and researching this solution.

About this report

This report is comprised of a list of enterprise level Enterprise Password Managers vendors. We have also included several real user reviews posted on ITCentralStation.com. The reviewers of these products have been validated as real users based on their LinkedIn profiles to ensure that they provide reliable opinions and not those of product vendors.

About IT Central Station

The Internet has completely changed the way we make buying decisions. We now use ratings and review sites to see what other real users think before we buy electronics, book a hotel, visit a doctor or choose a restaurant. But in the world of enterprise technology, most of the information online and in your inbox comes from vendors but what you really want is objective information from other users.

We created IT Central Station to provide technology professionals like you with a community platform to share information about enterprise software, applications, hardware and services.

We commit to offering user-contributed information that is valuable, objective and relevant. We protect your privacy by providing an environment where you can post anonymously and freely express your views. As a result, the community becomes a valuable resource, ensuring you get access to the right information and connect to the right people, whenever you need it.

IT Central Station helps tech professionals by providing:

- A list of enterprise level Enterprise Password Managers vendors
- A sample of real user reviews from tech professionals
- Specific information to help you choose the best vendor for your needs

Use IT Central Station to:

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